### HK42FZ114, HK42FZ116, HK38EA060, HK32EA013 Control Board InteliSense™ Equipment Relearning

# Installation Instructions

NOTE: Read the entire instruction manual before starting the installation.

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## 1. Safety Considerations

Read and follow manufacturer instructions carefully. Follow all local electrical codes during installation. All wiring must conform to local and national electrical codes. Improper wiring or installation may damage the thermostat and equipment.

Recognize safety information. This is the safety-alert symbol  $\triangle$ . When you see this symbol on the equipment and in the instruction manual, be alert to the potential for personal injury.

Understand the signal words DANGER, WARNING, and CAUTION. These words are used with the safety-alert symbol. DANGER identifies the most serious hazards which will result in severe personal injury or death. WARNING signifies a hazard which could result in personal injury or death. CAUTION is used to identify unsafe practices which may result in minor personal injury or product and property damage. NOTE is used to highlight suggestions which will result in enhanced installation, reliability, or operation.

This document defines the instructions needed to initiate the relearning process on the ecobee for Carrier/Bryant smart thermostats with InteliSense<sup>TM</sup> technology whenever one of the following equipment control boards is replaced.

Board P/N	Description
HK42FZ114	Control Board - 1-STG InteliSense Furnace
HK42FZ116	Control Board - 2-STG InteliSense Furnace
HK38EA060	Control Board - InteliSense Fan Coil (R-410A) *** Superseded by HK38EA071 ***
HK38EA071	Control Board - InteliSense Fan Coil (R-410A, R-454B)
HK32EA013	AC HP SCM

Table 1 - Equipment Boards

**NOTE:** Please confirm that all the connectors to the control board are fully seated and that all sensors are properly connected.

## 2. Relearn Process

To initiate the relearning process, follow the steps below.

**NOTE:** The screens provided are for a 2-stage furnace control board, but the steps apply to all boards listed in Table 1.

### 2.1. ecobee3 lite (SKUs EB-STATE3LTICR-01, EB-STATE3LTICB-01, EB-STATELTIBR-01, EB-STATE3LTIBB-01)

1. From the Home screen, press the hamburger menu, to transition to the Main Menu System screen.



Fig. 1 – Home Screen

2. From the Main Menu System screen, press the settings button which will launch the Main Menu General screen.

X Main Menu System						
	System	Mode				
	Heat	~				
	Comfort Setting					
	Home 🗸					
No equipment running						
72	Ś	Q	ĝ			

Fig. 2 – Main Menu System Screen

3. From the Main Menu General screen, select the Settings option to launch the Settings screen.



Fig. 3 – Main Menu General Screen

4. From the Settings screen, press the Installation Settings option.



Fig. 4 – Settings Screen

5. From this Installation Settings screen, press the Equipment option.



Fig. 5 – Installation Settings Screen

6. From the Equipment screen, press the Reconfigure Equipment option and follow the steps to define the equipment configuration. After completing these steps, return to the Home screen to begin the steps to learn the outdoor unit (if applicable).

← Equipment	
Wiring	>
<b>Furnace</b> 1 Stage	>
Air Conditioner 1 Stage	>
Reconfigure Equipment	>

Fig. 6 – Equipment Screen

7. To continue the process, from the Home Screen, press the hamburger menu to transition to the Main Menu System screen.



Fig. 7 - Home Screen

8. From the Main Menu System screen, press the Settings button which will launch the Main Menu General screen.

×	Main I Syste	<b>Menu</b> em				
	System Mode					
	Heat	~				
	Comfort Setting					
	Home	~				
N	o equipme	ent running	J			
72	Ś	Q	ැ			

Fig. 8 – Main Menu System Screen

9. From the Main Menu General screen, select the Settings option to launch the Settings screen.



Fig. 9 – Main Menu General Screen

10. From the Settings screen, press the Installation Settings option.



Fig. 10 – System Screen

11. From the Installation Settings screen, press the Test Equipment option. When the Warning screen is displayed, press OK.



Fig. 11 - Test Equipment Option Screen



Warning! These tests are designed to be run by a qualified HVAC contractor ONLY. All equipment will be turned off when you press OK. Please note: The compressor protection feature is not available during these tests.



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Fig. 12 - Test Equipment Screen

12. Based on the type of outdoor equipment installed, select the option that will engage the Y1 signal to turn on the outdoor unit's compressor. Run the test for approximately 10 seconds and then turn Off. Return to the Home screen to confirm the equipment has been relearned.

← Test Equipment		← Test Equipment	
AC Stage 1 On	^	Heat Pump Heat Off	>
Off		Heat Pump Cool Off	>
Stage 1 On		Aux Heat Off	>
Heat Off	>	Fan Off	>
<b>Fan</b> Off	>		
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#### Fig. 13 – Test Equipment Selector Screen

 To confirm the relearn process was successful, from the Home screen, press the hamburger menu, to transition to the Main Menu System screen.



Fig. 14 – Home Screen

14. From the Main Menu System screen, press the Settings button which will launch the Main Menu General screen.

×	Main N Syste	<b>Menu</b> em				
	System	Mode				
	Heat	~				
	Comfort Setting					
	Home	~				
No equipment running						
72	Ś	Q	හු			

Fig. 15 - Main Menu System Screen

15. From the Main Menu General screen, select the System option.



Fig. 16 - Main Menu General Screen

16. From the System screen, select the Equipment option.



Fig. 17 – System Screen

17. The learned equipment will be displayed on the screen. Completing these steps will ensure equipment data is reported to the InteliSense cloud.



Fig. 18 - Equipment Screen

## 2.2. ecobee Premium (SKUs EB-STATE6ICR-01, EB-STATE6IBR-01)

1. From the home screen, press the hamburger menu, to transition to the Main Menu System screen.



Fig. 19 – Home Screen

2. From the Main Menu System screen, press the Settings button which will launch the Main Menu General screen.



Fig. 20 – Main Menu System Screen

3. From the Main Menu General screen, select the Settings option to launch the Settings screen.

X General	
Comfort Settings	>
Reminder & Alerts	>
Preferences	>
Settings	>
About	>
(7) (7)	٥

Fig. 21 – Main Menu General Screen

4. From the Settings screen, select the Installation Settings option.



Fig. 22 – Settings Screen

5. From this Installation Settings screen, select the Equipment option.



Fig. 23 – Installation Settings Screen

6. From the Equipment screen, press the Reconfigure Equipment option and follow the steps to define the equipment configuration. After completing these steps, return to the Home screen to begin the steps to learn the outdoor unit (if applicable).





7. To continue the process, from the Home Screen, press the hamburger menu to transition to the Main Menu System screen.



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#### Fig. 25 – Home Screen

8. From the Main Menu System screen, press the Settings button which will launch the Main Menu General screen.



Fig. 26 – Main Menu System Screen

9. From the Main Menu General screen, select the Settings option to launch the Settings screen.

General	
Comfort Settings	$\rightarrow$
Reminder & Alerts	>
Preferences	>
Settings	>
About	>
79	•

Fig. 27 – Main Menu General Screen

10. From the Settings screen, press the Installation Settings option.



Fig. 28 – Settings Screen

11. From the Installation Settings screen, press the Test Equipment option. When the Warning screen is displayed, press OK.

← Installation Settin	gs
Equipment	>
Thresholds	>
Test Equipment	>

Fig. 29 – Test Equipment Screen



Fig. 30 - Test Equipment Screen

12. Based on the type of outdoor equipment installed, select the option that will engage the Y1 signal to turn on the outdoor unit's compressor. Run the test for approximately 10 seconds and then turn Off. Return to the Home screen to confirm the equipment has been relearned.

← Test Equipm	ient	← Test Equipme	nt
AC Stage 1 On	^	Heat Pump Heat Off	>
Off		Heat Pump Cool	>
Stage 1 Or		Aux Heat	>
Heat Off	>	Fan Off	>

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Fig. 31 – Test Equipment Selector Screen

 To confirm the relearn process was successful, from the Home screen, press the hamburger menu, to transition to the Main Menu System screen.



Fig. 32 - Home Screen

14. From the Main Menu System screen, press the Settings button which will launch the Main Menu General screen.

×	X System					
System Mode Comfort Setting Cool ~ Home ~ No equipment running						
72	ရျ	& <u>¢</u>	¢			

Fig. 33 - Main Menu System Screen

×	<b>Main Menu</b> General		
System			>
eco+			>
Sensor	S		>
Schedule			>
n	e Comissio A	Ŷ	¢

15. From the Main Menu General screen, select the System option.

Fig. 34 – Main Menu General Screen

16. From the System screen, select the Equipment option.



Fig. 35 – System Screen

 The learned equipment will be displayed on the screen. Completing these steps will ensure equipment data is reported to the InteliSense cloud.



Fig. 36 – Equipment Screen

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