

# Limited Warranty for VRF Products

## FOR WARRANTY SERVICE OR REPAIR:

Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

For additional help, contact: CAC/BDP, Consumer Relations, Phone 1-888-695-1488.

Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_  
Model Number \_\_\_\_\_ Unit Serial Number \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_

## GENERAL LIMITED WARRANTY STATEMENT

CAC/BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. Our warranty periods begin on the date of initial operation (start-up) or 18 months from the date of shipment, whichever occurs first. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

## PERIODS AND SCOPE OF COVERAGE

**ALL PARTS LIMITED WARRANTY** — Company provides a Five-Year Limited Warranty on all parts and components in the CAC/BDP product identified herein, excepting refrigerant, air filters and filter-driers which are not included in any part of this limited warranty.

**SEVEN YEAR LIMITED WARRANTY ON COMPRESSOR ONLY** — Company provides a Seven-Year Parts Only Limited Warranty on the Compressor.

**LEGAL REMEDIES** — The owner must notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse NY 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

## GENERAL CONDITIONS

1. This warranty is to the original purchasing end user and is not assignable.
2. Product must be installed properly and by a licensed HVAC technician.
3. The warranty applies only to products remaining in their original installation location.
4. Installation, use, care and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
5. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES:** ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

**THIS WARRANTY DOES NOT COVER:**

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to any applicable governmental minimum efficiency standards.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability or interruption of electrical service.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc.) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. Any special, indirect or consequential property or commercial damage of any nature whatsoever.

Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Service or other labor charges not included in this limited warranty may be covered by a service agreement through the seller at time of purchase. Such agreement or contract shall be separate and apart from this factory equipment limited warranty.