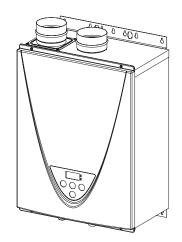
240 (T-H3J), 340 (T-H3S) and 540 (T-H3) Models

On-Demand Water Heater Service Manual



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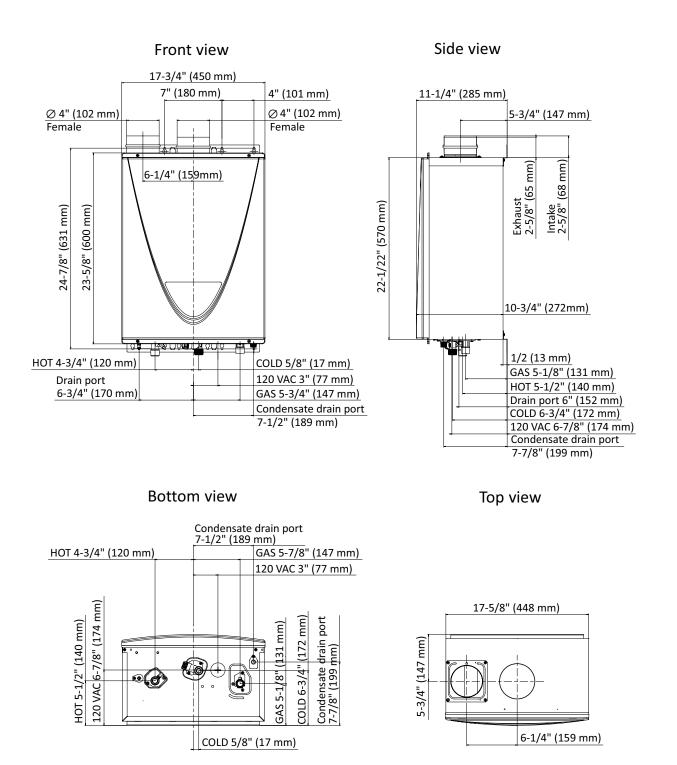
1. Specifications

1. 3	pecij	ICQ	ιιοι	15										
	Mod	lel		240 Indoor (T-H3J-DV)	240 Outdoor (T-H3J-OS)	340 Indoor (T-H3S-DV)	340 Outdoor (T-H3S-OS)	540 Indoor (T-H3-DV)	540 Outdoor (T-H3-OS)					
Dime	ensions		nch nm		H 22.4 x W 17.7 x D 10.7 570 (H) x 450 (W) x 272 (D)									
Weig	Weight Ibs. (kg)			58 (26.3)	58 (26.2)	58 (26.3)	58 (26.2)	58 (26.8)	58 (26.9)					
	INPUT N		Max	160,	000	180	,000	199	,000					
	BTU/h		Min			•	e 13,000							
						Natural g	as 15,000							
stion	Combu system Installa	า			Power vent									
Combustion	Installation		Direct-vent Indoor	Outdoor	Direct-vent Indoor	Outdoor	Direct-vent Indoor	Outdoor						
0	Fan me	otor				PWM tu	urbo fan							
	Manifo Pressu ("W.C	re*	Max Min	Propane 2.2 Natural 1.9 Propane 0.6 Natural 0.7	Natural 2.0 Propane 0.7	•	Propane 2.7 Natural 2.4 Propane 0.7 Natural 0.7	Propane 3.2 Natural 2.8 Propane 0.6 Natural 0.7	Propane 3.2 Natural 2.9 Propane 0.7 Natural 0.7					
	Flow r	ate (GPM	0.5 t			o 8.0		10.0					
trol	Available set temperatures (°C)				100 to 140 default:	100 to 185 (38 to 85) default: 120 (49)								
Water control	Tempera DIPswite settings	ature ch			120 (49), 140 (60)									
3	Bypass	s val	ve		N,	Y	Yes							
	Therm	isto	rs		2 thermisto	3 thermistors (In, Out, Heat exchanger)								
_	Tempe contro		ire	Ter	•		Direct Vent Inc r (TM-RE40) :		els					
Operation	PCB m	ode	I		10 3-543 (EK186)		40 3-544 (EK175)		40 3-545 (EK176)					
dO	Indicat	tors		Stand-by LED										
	Power contro		ply		Surge	absorber & Po	ower ON-OFF	switch						
	Freeze protec			Auto-firin			(All models) a ent Indoor mo		() models)					
Features	Self- combu improv				Ai	r-Fuel Ratio D	etection Syste	m						
Fe	Easy-Li system	۱			N	I/A		Yes (Up	to 4 units)					
*Tho	Multip system	ו		easurement is ba		I/A s without front s	over	Yes (Up t	o 20 units)					

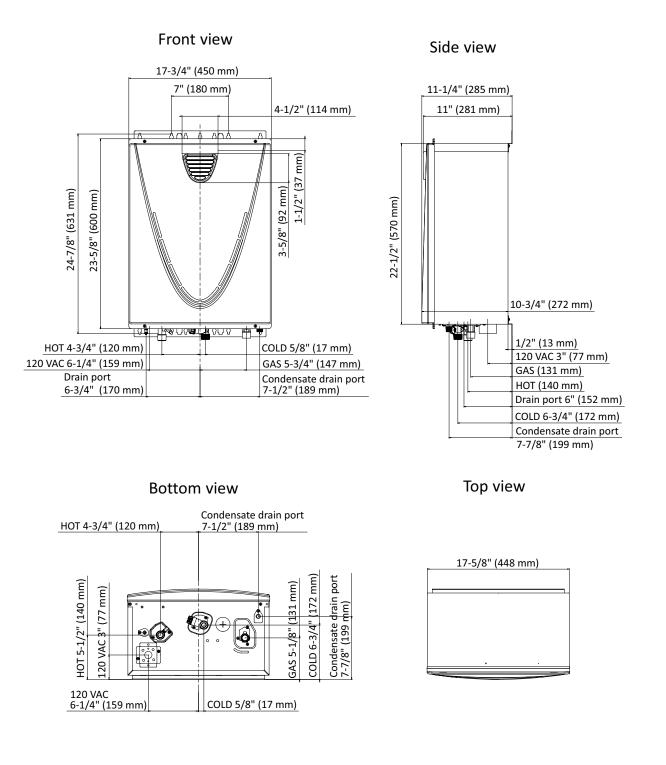
*The manifold pressure measurement is based on conditions without front cover.

2. Exterior view

Direct Vnet Indoor models

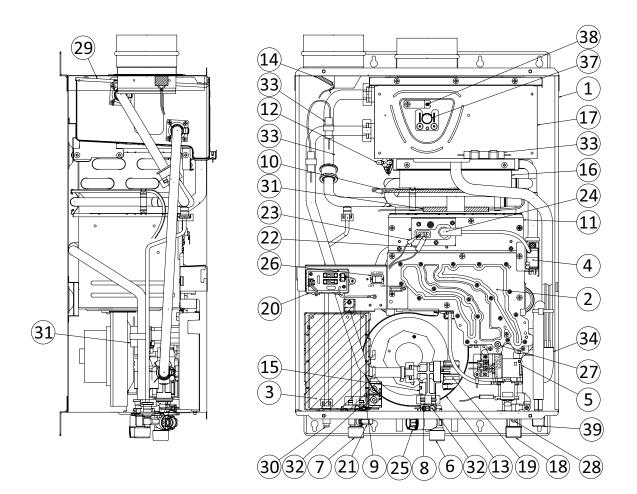


Outdoor models



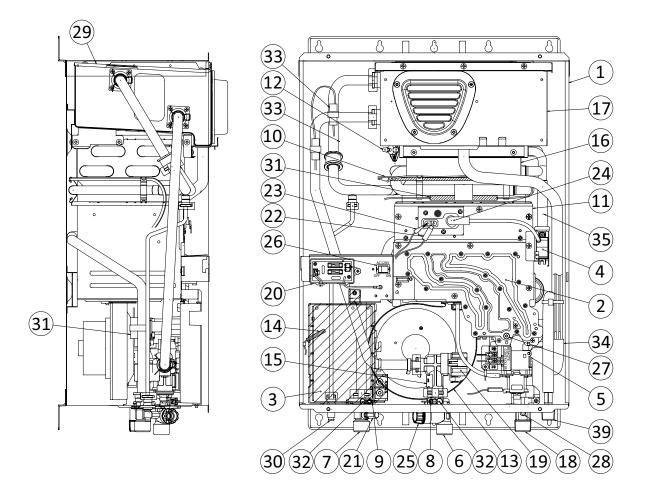
3. Interior view

240 Indoor (T-H3J-DV) 340 Indoor (T-H3S-DV)

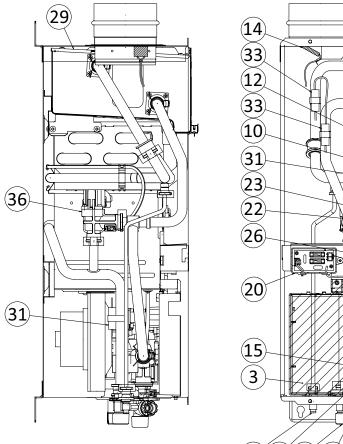


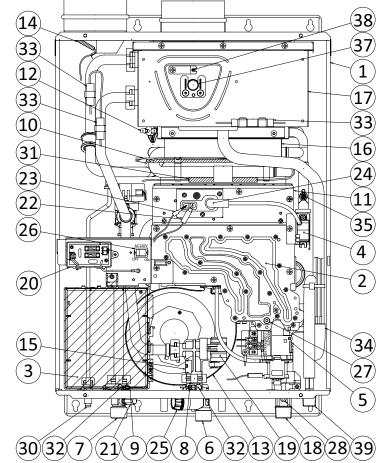
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240 Outdoor (T-H3J-OS) 340 Outdoor (T-H3S-OS)

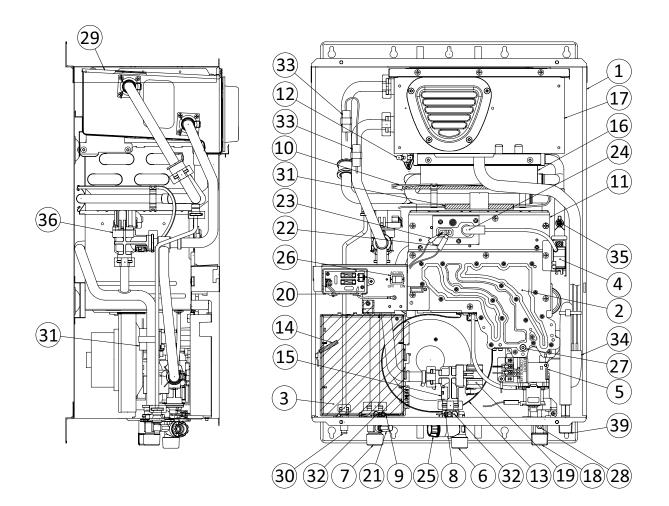


540 Indoor (T-H3-DV)





540 Outdoor (T-H3-OS)



4. List of main components in the interior view

No	Descrit	+:	Items# in	Part #			
No.	Descrip	tion	components diagram	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models		
1.	Case assembly	Indoor models	001	N/A	EK159		
1.	Case assembly	Outdoor models	001	N/A	EK164		
2.	Manifold assembly with	LP model	102	319143-515	EK181		
2.	gas valve assembly	NA model	102	319143-516	EK182		
				319143-543 (240 models)	EK186 (T-H3J models)		
3.	Computer	board	701	319143-544 (340 models)	EK175 (T-H3S models)		
				319143-545 (540 models)	EK176 (T-H3 models)		
4.	lgniter		711	319143-479	EK153		
5.	Gas valve LP model		Included in	319143-515	EK181		
0.	assembly	NA model	#102	319143-516	EK182		
6.	Water i	nlet	404	319143-193	EKK1U		
7.	Water o	utlet	409	319143-530	EK208		
8.	Inlet then	mistor	407	319143-214 (240/340 models)	EKK4J (T-H3J/T-H3S models)		
δ.	iniet then	nistor	407	319143-465 (540 models)	EK137 (T-H3 models)		
9.	Outlet the	mistor	408	319143-529 (240/340 models)	EK207 (T-H3J/T-H3S models)		
9.	Outlet the	mistor	408	319143-190 (540 models)	EKK1A (T-H3 models)		
10.	Overheat cut	t-off fuse	413	319143-149	EK333		
11.	Burner ass	embly	101	319143-514	EK192		
12	11: 1:		440	319143-228 (240/340 models)	EM212 (T-H3J/T-H3S models)		
12.	Hi-limit s	WITCH	412	319143-095 (540 models)	EKN34 (T-H3 models)		

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No.	Descrip	tion	Items# in components	Pa	rt#
NO.	Descrip	lion	diagram	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
12	For weter	Indoor models	100	319143-443	EK109
13.	Fan motor	Outdoor models	103	319143-043	EKK25
14.	Freeze	Indoor models	713	319143-496	EK184
14.	protection thermostat	Outdoor models	/13	319143-497	EK185
15.	Flow set	nsor	402	319143-463	EK129
		Indoor		319143-525 (240/340 models)	EK198 (T-H3J/T-H3S models)
16.	Primary heat exchanger	models	401	319143-527 (540 models)	EK200 (T-H3 models)
10.	assembly	Outdoor	401	319143-526 (240/340 models)	EK199 (T-H3J/T-H3S models)
		models		319143-528 (540 models)	EK206 (T-H3 models)
		econdary heat exchanger assembly Outdoor		319143-525 (240/340 models)	EK198 (T-H3J/T-H3S models)
	Secondary heat		Included in	319143-527 (540 models)	EK200 (T-H3 models)
17.	-		Outdoor		319143-526 (240/340 models)
		models		319143-528 (540 models)	EK206 (T-H3 models)
18.	Gas in	let	118	319143-455	EK117
19.	Flow adjustm	ent valve	402	319143-463	EK129
20.	Surge b	хох	703	320273-128	EK280
21.	Outlet dra	in plug	410	319143-199	EKK2E
22.	AFR rod		108	319143-517	EK193
23.	Flame rod		108	319143-517	EK193
24.	lgniter	rod	109	319143-037	ЕККОГ
25.	Inlet drair (water fi		405	319143-197	EKK2B
26.	120 V/ Power ON-O	AC	706	319143-141	EKK4V

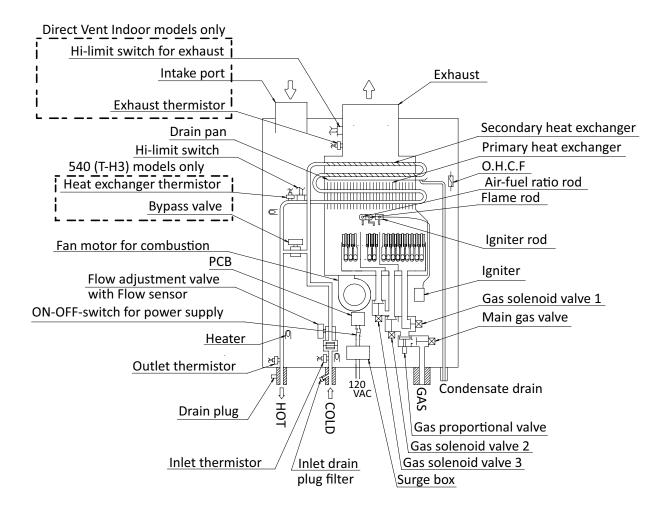
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	Description		Items# in components	Pai	·t #
No.	Descrip	Description		240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
27.	Manifold	port	N/A	N/A	N/A
28.	Gas inlet	port	N/A	N/A	N/A
29.	Exhaust	Indoor models	Included in	319143-525 (240/340 models) 319143-527 (540 models)	EK198 (T-H3J/T-H3S models) EK200 (T-H3 models)
29.	chamber	Outdoor models	#401	319143-526 (240/340 models) 319143-528 (540 models)	EK199 (T-H3J/T-H3S models) EK206 (T-H3 models)
30.	Secondary heat drain p	-	411	319143-096	ЕКК2Т
31.	Pipe he	ater	414	319143-531	EK209
32.	Inlet / Outle	et heater	417	319143-468	EK105
33.	Block heaters	Indoor models Outdoor	415	319143-532 319143-533	EK210 EK211
34.	Flat hea	models ater	464	319143-535	EK217
35.	Heat exchanger	thermistor	411	319143-096	EKK2T
36.	Bypass v	valve	403	319143-464	EKD58
37.	Hi-Limit switch	for exhaust	472	319143-104	EKH6G
38.	Exhaust the	ermistor	471	319143-111	EX13L
39.	Condensate o	drain port	009	319143-018	EKH23

5. Schematic diagram



The diagram below refers to both the Direct Vent Indoor models and Outdoor models.

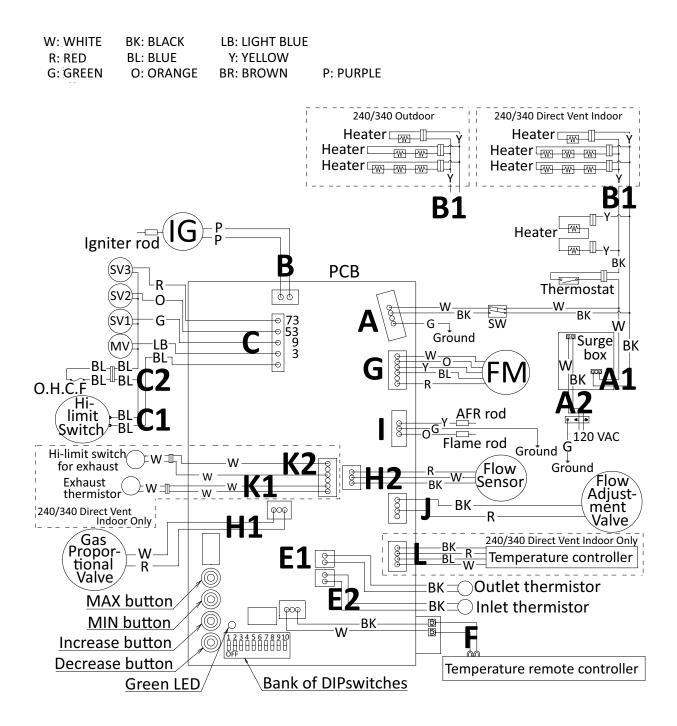
- 1. When a hot water tap is opened, cold water enters the water heater.
- 2. The water flow sensor detects this water flow and sends this information to computer.
- 3. The computer initiates fan motor and sends signal to igniter to create ignition spark.
- 4. The main, proportional, and solenoid gas valves open to allow gas input.
- 5. The gas ignites and flames appear inside the burner chamber.
- 6. Water circulates through the heat exchanger and is heated up to the set temperature.
- 7. Using thermistors to measure temperatures, the computer modulates the gas and water valves to ensure proper output water temperatures.
- 8. When the tap is closed, the water heater shuts down.

NOTICE

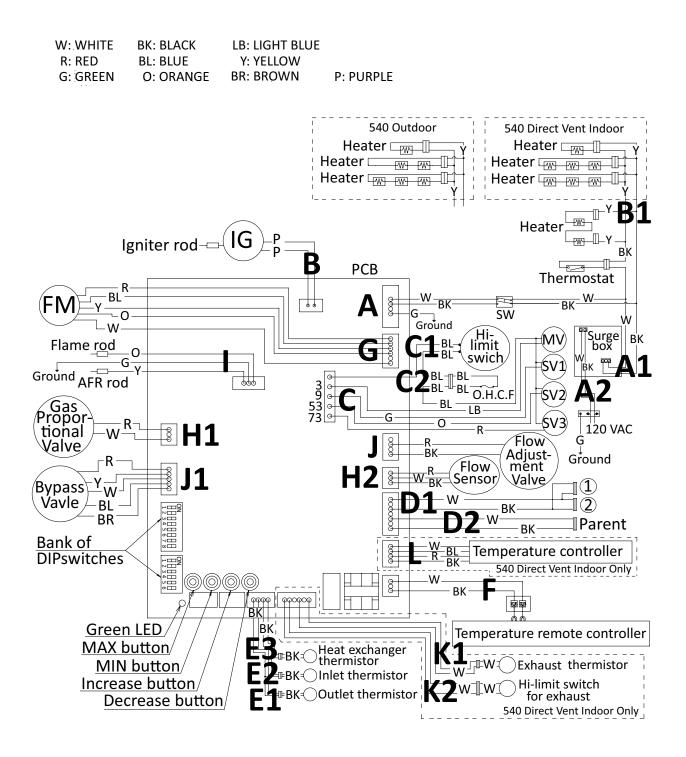
The Direct Vent Indoor models detects the exhaust temperature by using exhaust thermistor and hi-limit switch for exhaust during procedures of 3 to 8.

6. Wiring diagram

240 (T-H3J) models / 340 (T-H3S) models



540 (T-H3) models



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7. Wiring diagram check points for diagnosis

Check- point	Part and Description	Color of wires	Normal range
А	120V Power supply	White – Black	108 to 132 VAC
A1, A2	120V Power supply	Black - White	108 to 132 VAC
В	Igniter	Purple - Purple	108 to 132 VAC
B1	Heater	Yellow - Yellow	108 to 132 VAC
		Light blue - blue at COM (MV)	93 to 120 VDC (during operation) / 1.35 to 1.65 $k\Omega$
С		Green - blue at COM (SV1)	93 to 120 VDC (during operation) / 1.35 to 1.65 $k\Omega$
C	Gas valves	Orange - blue at COM (SV2)	93 to 120 VDC (during operation) / 1.35 to 1.65 $k\Omega$
		Red - blue at COM (SV3)	93 to 120 VDC (during operation) / 2.07 to 2.53 $k\Omega$
C1	Hi-limit switch	Blue - Blue	Less than 1 VDC and less than 1.0 Ω
C2	Overheat cutoff fuse	Blue - Blue	Less than 1 VDC and less than 1.0 Ω
D1, D2	Easy-link connectors 540 (T-H3) models only	Black - White	15 VDC (during Easy-link operation)
E1	Outlet thermistor	Black - Black	Soo table on p. 19
E2	Inlet thermistor	Black - Black	See table on p. 18
E3	Heat exchanger thermistor 540 (T-H3) models only	Black - Black	See table on p. 19

The table below applies to both the the Direct Vent Indoor models and Outdoor models.

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Check- point	Part and Description	Color of wires	Normal range
F	Remote controller	White – Black	11 to 25 VDC
		Red - Blue	132 to 192 VDC
G	Fan motor	Yellow - Blue	13 to 17 VDC
		Orange - Blue	2.0 to 6.5 VDC
Η1	Gas proportional valve	White - red	1.0 to 15 VDC (during operation) and 20 to 40 Ω
		Red - Black	4.0 to 5.5 VDC
H2	Flow sensor	White - Black	1.0 to 4.0 VDC (pulse) 1,080 pulse / min (more than 18 Hz)
	Air-fuel ratio rod	Yellow - AFR rod (Between the AFR rod and the computer board)	More than 1 μA (during operation)
I	Flame rod	Orange - Flame rod (Between the flame rod and the computer board)	More than 1 μA (during operation)
J	Flow adjustment valve	Red - Black	7.0 to 16 VDC and 0.09 to 0.2 kΩ
J1	Bypass valve 540 (T-H3) models only	Brown - Red	3.0 to 11 VDC and 50 to 85 Ω
K1	Exhaust thermisator	White - White	See table on p. 19
К2	Hi-limit switch for exhaust	White - White	Less than 1 VDC and less than 1.0 Ω
L	Temperature controller	White – Black	11 to 25 VDC

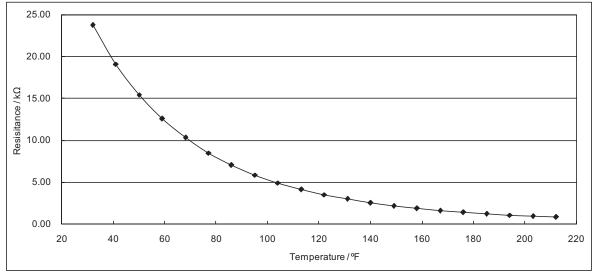
8. (A) Resistance values of the temperature thermistors

The the Direct Vent Indoor models and Outdoor models use the same thermistors.

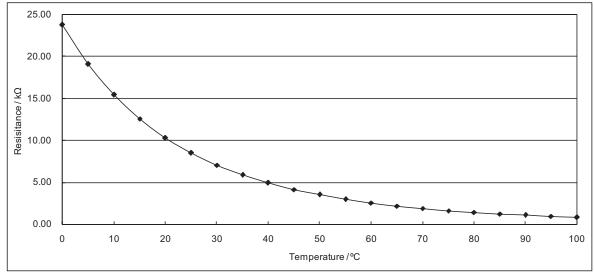
T o	°F	32	41	50	59	68	77	86	95	104	113	
Temperature	°C	0	5	10	15	20	25	30	35	40	45	
Resistance	kΩ	23.76	19.08	15.43	12.56	10.28	8.47	7.02	5.85	4.90	4.12	
	°F	122	131	140	149	158	167	176	185	194	203	212
Temperature	°C	50	55	60	65	70	75	80	85	90	95	100
Resistance	kΩ	3.49	2.96	2.53	2.16	1.86	1.60	1.39	1.21	1.05	0.92	0.81

Resisitance values at different temperatures

Temperature (°F) vs Resisitance ($k\Omega$)







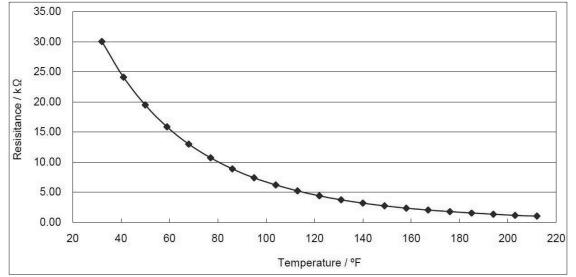
8. (B) Resistance values of the temperature exhaust thermistor

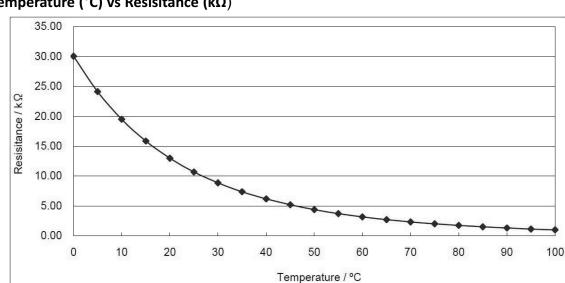
Only the Direct Vent Indoor models are equipped with the exhaust thermistor.

Tomoorotuuo	°F	32	41	50	59	68	77	86	95	104	113	
Temperature	°C	0	5	10	15	20	25	30	35	40	45	
Resistance	kΩ	30.04	24.12	19.50	15.87	13.00	10.71	8.87	7.39	6.19	5.21	
Temperature	°F	122	131	140	149	158	167	176	185	194	203	212
	°C	50	55	60	65	70	75	80	85	90	95	100
Resistance	kΩ	4.41	3.74	3.19	2.73	2.35	2.03	1.76	1.53	1.33	1.16	1.02

Resisitance values at different temperatures

Temperature (°F) vs Resisitance ($k\Omega$)

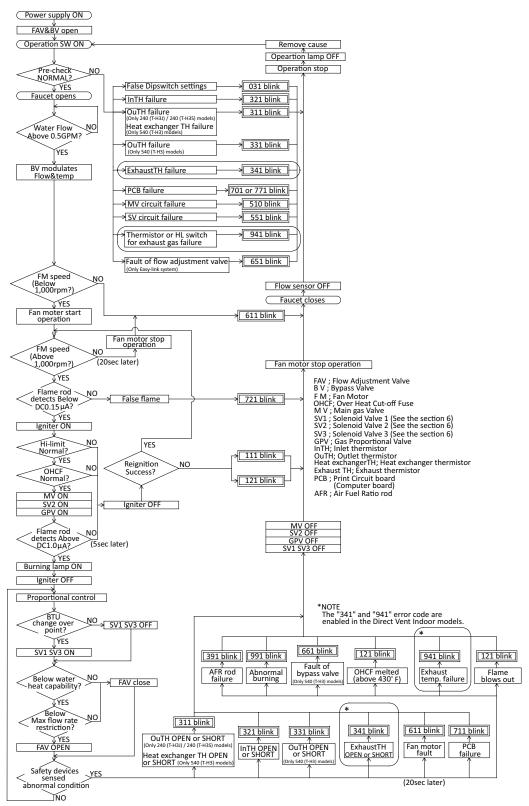




Temperature (°C) vs Resisitance ($k\Omega$)

9. Operational flow chart

The diagram below refers to both the Direct Vent Indoor models and Outdoor models.



10. Component specifications

Burners	22
Gas manifold	23
Fan motor	24
Gas valve assembly	25
Flame rod	26
AFR rod	27
Heat exchanger	
Secondary heat exchanger	
Flow sensor	33
Hi-limit switch	38
Hi-limit switch for exhaust	40
Computer board	43
lgniter	44
Freeze protection thermostat	45
Surge box	46
	Gas manifold Fan motor Gas valve assembly Flame rod AFR rod Heat exchanger Secondary heat exchanger Flow adjustment valve Flow adjustment valve Flow sensor Bypass valve Thermistors. Exhaust thermistors Hi-limit switch Hi-limit switch for exhaust Overheat cutoff fuse Freeze protection heaters Computer board Igniter

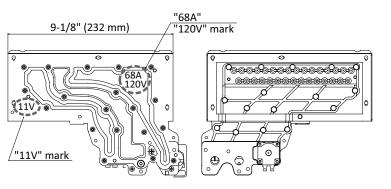
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Part #	• 319143-514 (EK	192)		Unit Part#	#101				
Function	There are 2 types of burners in the burner assembly: the gas-rich burner stabilizes the flames within the combustion chamber and the air-rich burner produces more heat in the combustion chamber. The burners facilitate the air/gas mixture necessary to produce the proper heat during the combustion reaction.								
Failure events	 Unable to initialize/sustain combustion. Dust or soot deposit on the burner surface. Cracks on the burners. Gas leakage from the burners. 								
Effects on the water heater if burners fails		-							
Error codes when the burners fails	101		111	121	991				
Diagnostic	Visual inspection: unstable flame cor				ner surface and/or				
Color / Number of wires	N,	/A		Checkpoint	N/A				
		7-1/2" (190 mm)			_				
		5-1/4" (132 mm)	9" (• • • • • • • • • • • • • • • • • • •	229 mm)	"46V" mark "70R" mark				

10-1. Burners

10-2. Gas manifold

Part #		15 (EK181) : Pr 16 (EK182) : Na	•	Unit Part#	Included in #102					
Function	manifold nozzles) a 2. There are	 The manifold distributes gas from the gas valves to the burners. The manifold has two types of the nozzles: one type for gas-rich burners (16 nozzles) and the other for air-rich burners (15 nozzles) There are 3 zones within the manifold, to ensure efficient combustion operation. 								
Failure events	2. Gas leaka 3. Ignition fa	 Dust deposit on the manifold. Gas leakage from a failed manifold. Ignition failure. Imperfect combustion. 								
Effects on the water heater if the manifold fails	cause poo rod will de measures.	 The burners cannot receive proper gas flow from the manifold, which can cause poor combustion in the combustion chamber. In this case, the AFR rod will detect an improper flame condition and computer will take safety measures. Gas leakage from the manifold. 								
Error codes when the manifold fails		101	111	121	991					
Diagnostic	the manif	fold.	ive dust deposit tance: proper ra							
Color / Number of wires	Blue - Red	93 to 120 VD	C / 2.07 to 2.53	κΩ Checkpoin	nt N/A					
Nozzles for gas-rich b Nozzles for air-rich bu			and 319143 gas model i manifold wit For safety r should be i whole set. The gas man	(EK181) for Prop -516 (EK182) for s an assembly th the gas value reasons, these nstalled in the ifold has the "6 manifold plate.	or Natural of the gas assembly. assemblies unit as a					



Part #		3 (EK109) : Direct 3 (EKK25) : Outc	t Vent Indoor model loor model	Unit	Part#	#103
Function	To provide co flue gas.	ombustion air ir	to the combusti	on char	mber and	d to exhaust
Failure events	during ope 2. Unexpected	ration. activation caused	abnormal sounds d by the connector om of the combus	s of the	fan moto	
Effects on the water heater if fan motor fails	2. Failure to i	heater does not gnite or abnorm ombustion cond	•	/.		
Error codes when the fan motor fails	101	111	121	611	9	91
Diagnostic	shortage)		on/breakage of wi e of voltages sho			ing electrica
	Blue - Red Yellow - Blue	132 to 192 VD0 13 to 17 VDC (
Color / Number of wires		2.0 to 6.5 VDC	• •	Check point G		G
	White - Blue	•	motor speed usi ode of the con -1 for details.	-		
			(mr			

10-3. Fan motor

The connector -



The fan motor for indoor model has the **red** connector and the fan motor for outdoor model has the **white** connector.

10-4. Gas valve assembly

Part#	 319143-515 (EK181 319143-516 (EK182 	• •	Unit Part#	Included in #102
Function	gas valves)	gas pathways of the wa		
		w from the gas inlet (p	roportional gas v	alve)
Failure events		alves. se (main and solenoid e the gas flow (proport		
Effects on the water heater if valves fails	 Gas leak from the a Excess carbon mon Lack of water temp 	oxide emissions. / No f	lames.	
Error codes when the fvalves fails	101	111 :	121 9	91
Diagnostic	 2. Listen for "clunk" so motor initiates. 3. Check voltages and 	onnection/breakage of ounds from the gas valv resistance of coils; pro	ves opening right	
	below.			_
	Blue - Light blue (MV)	1.35 to 1.65 KU		
	Blue - Green (SV ₁)	93 to 120 VDC (during 1.35 to 1.65 kΩ	g operation) /	
Color / Number of wires	Blue - Orange (SV_2)	93 to 120 VDC (during 1.35 to 1.65 kΩ		neck C
	Blue - Red (SV ₃)	93 to 120 VDC (during 2.07 to 2.53 kΩ	g operation) /	
	White - Red (Proportional valve)	1.0 to 15 VDC (during 20 to 40 Ω	operation) /	
	(EK182) manifold these as	515 (EK181) for Propa for Natural gas model d with gas valve asse semblies should be ins diagram below shows	is an assembly embly. For safet talled in the unit	of the gas y reasons, as a whole
Proportional Valve	Gas valve Main gas valave Solenoid valave	4-1/2" (112.8 mm)	3-3/4" (93 m 2-3/4" (70 m 	

10-5. Flame rod

Part #	• 319143-517 (EK193)		Unit Pa	rt#	#108
Function	To detect flames while the w	vater heate	r is in operat	tion.	
Failure events	 Unable to detect flames v Detecting a false flame wl 	hen no flam	nes actually o	occur.	
Effects on the water heater if flame rod fails	 The water heater stops op will display. The water heater will not code will display. 				
Error codes when the flame rod fails	111	12	21	721	
Diagnostic	 Visual inspection: connect Check Amperes: proper ratio 		-		ildup on rod.
Color / Number of wires	Orange - Flame rod (Between the flame rod and the computer board)		operation) n DC 1 μA	Check point	I
The flame rod is assemble	ed with the AFR rod.				
Lead to computer board	Detecting elements of the second seco	2-1/8" (54 mm)	.9.5 mm)		

10-6. AFR rod

Part #	• 319143-517 (EK193)		Unit Par	t#	#108	
Function	Checks flame conditions duri When AFR rod detects unex water heater makes adjustm	pected flar ents in the	me condition fan motor sp	peed to co	•	
Failure events	 Unable to detect flames w Detecting a false flame wh 	nen no flam	nes actually o	occur.		
Effects on the water heater if AFR rod fails	will display. 2. The water heater will not i code will display. 3. The fan motor speed cann	 The water heater stops operating. The "111" and/or "121" error code(s) will display. The water heater will not initiate the ignition process. The "721" error 				
Error codes when the AFR rod fails	101	39	91	991		
Diagnostic	 Visual inspection: connect Check voltages: proper rar 					
Color / Number of wires	Yellow - AFR rod (Between the AFR rod and the computer board)		operation) In DC 1 μA	Check point	I	
The flame rod is assemble	Detecting elements (AFR and flame rods) Black mark	1/2" (12 mm)	9.5 mm)		<u>1" (27 mm)</u>	

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<i>/e</i> .	д,	.00

Part#	*See the table below	Unit Part#	#401		
Function	Absorbs heat from combustion and transfer it to water through the heat exchanger pipes.				
Failure events	 Clogged heat exchanger fins and/or cracks on the heat exchanger walls. Leaking exhaust gas. Improper heat transfer can cause the water in heat exchanger to boil. 				
Effects on the water heater if the heat exchanger fails	1. Water leakage from the heat exchanger.				
Error codes when the heat exchanger fails	N/A				
Diagnostic	 Visual inspection: soot deposits, cracks on the heat exchanger walls, and/ or water leakage from the heat exchanger. In the event of abnormal sounds during combustion: A. Inspect for soot buildup inside the heat exchanger. B. Inspect for scale buildup inside the heat exchanger pipes. Scale buildup obstructs proper heat transfer to the water, thereby overheating the heat exchanger and causing damage. 				
Color / Number of wires	N/A	Checkpoin	t N/A		

10-7. Heat exchanger

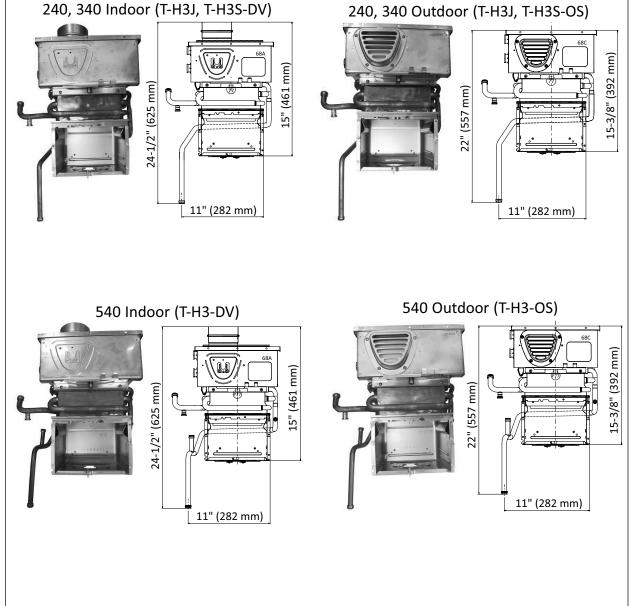
NOTE: Pictures are on the following page

* Pa	art #	Model
319143-525	EK198	240 Indoor (T-H3J-DV) / 340 (T-H3S-DV)
319143-526	EK199	240 Outdoor (T-H3J-OS) / 340 (T-H3S-OS)
319143-527	EK200	540 Indoor (T-H3-DV)
319143-528	EK206	540 Outdoor (T-H3-OS)

10-7. Heat exchanger

The heat exchanger of the 240 (T-H3J) and 340 (T-H3S) models have the "77" mark, and 540 (T-H3) models have the "P77" mark as shown below.

240, 340 Indoor (T-H3J, T-H3S-DV)



Part#	*See the table below	Unit Part#	#401		
Function	Absorb latent heat from exhaust gas and transfer the water through the secondary heat exchanger pipes, which can improve heat efficiency of the unit by approximately 12%.				
Failure events	 Water leakage from the secondary heat exchange. Leaking exhaust gas. 	ger.			
Effects on the water heater	1. Water leakage from the secondary heat exchange	1. Water leakage from the secondary heat exchanger.			
if the secondary heat	2. Exhaust gas leakage				
exchanger fails	3. Abnormal sounds during combustion				
Error codes when the secondary heat	N/A				
exchanger fails					
Diagnostic	 Visual inspection: soot deposits, cracks on the s walls, and/or water leakage from the secondary he In the event of abnormal sounds during combus Inspect for soot buildup inside the secondary he 	eat exchange stion:	er.		
Color / Number of wires	N/A	Checkpoin	t N/A		
NOTE: Pictures are on the	e following page				
*					

10-8. Secondary heat exchanger

Pa	art #	Model
319143-525	EK198	240 Indoor (T-H3J-DV) / 340 (T-H3S-DV)
319143-526	EK199	240 Outdoor (T-H3J-OS) / 340 (T-H3S-OS)
319143-527	EK200	540 Indoor (T-H3-DV)
319143-528	EK206	540 Outdoor (T-H3-OS)

10-8. Secondary heat exchanger

The heat exchanger of the 240 (T-H3J) and 340 (T-H3S) models have the "77" mark, and 540 (T-H3) models have the "P77" mark as shown below. 240, 340 Indoor (T-H3J, T-H3S-DV) 240, 340 Outdoor (T-H3J, T-H3S-OS) 15-3/8" (392 mm) 15" (461 mm) 24-1/2" (625 mm) 22" (557 mm) 11" (282 mm) 11" (282 mm) 540 Outdoor (T-H3-OS) 540 Indoor (T-H3-DV) 15-3/8" (392 mm) 15" (461 mm) 24-1/2" (625 mm) 22" (557 mm) 11" (282 mm) 11" (282 mm)

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10-9. Flow adjustment valve

Part#	• 319143-463 (EK129)	Unit Part#	#402
Function	Controls water flow to properly contro	ol the output hot water	temperature.
Failure events	 Water leakage from valve. The valve cannot modulate or make 	•	
Effects on the water heater if flow adjustment valve fails	 Water leakage from failed valve can components. Temperature fluctuations in the hot Within an Easy-Link system, the "65 	water output.	
Error codes when flow adjustment valve fails	651 (only within E	asy-Link systems)	
Diagnostic	 Visual inspection: connection/break to scale buildup, and/or water leak Check voltages and resistance; prop 	age.	
Color / Number of wires	Black - Red 7.0 to 16 VDC and 0.09 to	o 0.2 kΩ Checkpoi	nt J
Flow adjustment valve	e is assembled with the flow sensor $\begin{array}{c} Flow \\ adjustment \\ valve \\ \hline \\ \hline \\ \hline \\ \\ \hline \\ \hline \\ \\ \hline \hline \\ \hline \\ \hline \\ \hline \hline \hline \\ \hline \hline \hline \\ \hline \hline \hline \\ \hline \hline \hline \hline \\ \hline \hline \hline \hline \\ \hline \hline \hline \hline \hline \hline \\ \hline \hline$	$\frac{3}{4}$	Flow adjustment valve IIN ensor

10-10. Flow sensor

Part#	• 319143-463 (EK129)	Unit Part# #402
Function	Detects and measures water flow i magnetic pick-up.	ate using a spinning impeller and
Failure events	Unable to detect or measure any wate	er flow rate.
Effects on the water heater if flow sensor fails	lgnition sequence does not start (operation)	water heater will not initiate any
Error codes when flow sensor fails	441 (only within E	asy-Link systems)
Diagnostic	 Visual inspection: connection/break impeller. Check voltages: proper range of value 	
Color / Number of wires	Red - Black 4.0 to 5.5 VDC (Inpu White(85) -Black 1.0 to 4.0 VDC (puls 1,080 pulse/min (m	e) Check Point H2 ore than 18 Hz)
	v sensor N sensor	Flow adjustment valve
	2-5/8" (67.5 mm) (mm frage (87.5 mm)) (mm frage (87.5 mm))) (mm frage (87.5 mm))) (mm frage (87.5 mm))) (mm frage (87.5 mm))) (mm frage (87.5 mm)))) (mm frage (87.5 mm)))))))))))))))))))))))))))))))))))	1 Black GND 321 1 Black GND 3Red VCC VCC

10-11. Bypass valve (540 (T-H3) models only)

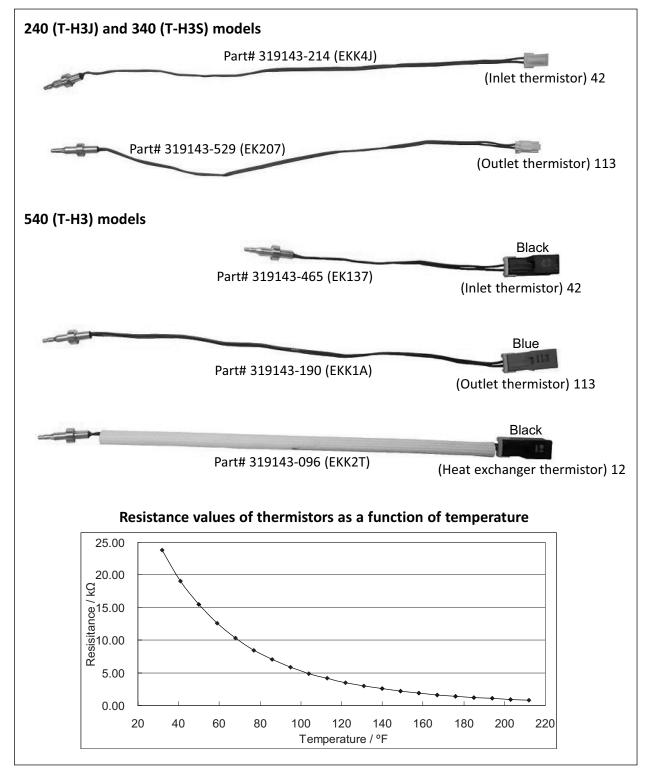
Part #	• 319143-464 (EKD58) 540 (T-H3) models only	Unit Part#	#403
Function	 Mixes hot water from the heat exchanger inlet in order to modulate and control the temperature. 		
	 Keeps the water temperature in the heat low-temperature corrosion by reducing c exchanger. 	-	
Failure events	 Water leakage from valve. The valve cannot modulate properly. 		
Effects on the water heater if bypass valve fails	 Water leakage from failed value can dama components. Temperature fluctuations in the hot wate 	-	iter heater
Error codes when bypass valve fails	N/A		
Diagnostic	 Visual inspection: connection/breakage o Check voltages and resistance: proper rar 		shown below.
Color / Number of wires	Brwon - Red 3.0 to 11 VDC and 50 to 85	Ω Cheo	kpoint J1
	of the bypass valve is similar to that of t differ and cannot be substituted for eac		justment valve.
Bypass valve BYPASS WATER IN BYPASS WATER O	BYPASS WATER OUT	3-3/8" (84 mm)	2" (66 mm)
			1-7/8" (47 mm)

10-12. Thermistors

Part #	*See the table below	Unit Part#	#407 (In #408 (O #411 (He	utlet)	anger)
Function	Measures cold/hot water temperatures in the water heater.				
Failure events	Unable to properly measure water temperatures within the water heater.				
Effects on the water heater if thermistor fails	If the thermistors fail open or short, error code appears before starting operation. If resistance values are just off, The water heater will have temperature fluctuations in hot water.				
Error codes when thermistors fails	311 (Outlet) 32	21 (Inlet)	331 (He	at excha	anger)
Diagnostic	 Visual inspection: connection/breakage of wires and/or debris on thermistor. Check voltages and resistance; proper range of values shown below. 				
Color / Number of wires	Inlet Black (42) - Black Heat exchanger Black (12) - Black	$1/6 + (80^{\circ}C) + 4 \text{ fo} + 8 \text{ kO}$		(heck	table
	Outlet Black (113) - Black				Delow

Part #		Description	Checkpoint	Model		
319143-214	EKK4J	Inlet thermistor	E2	240 (T-H3J) / 340 (T-H3S)		
319143-465	EK137	Inlet thermistor	E2	540 (T-H3)		
319143-529	EK207	Outlet thermistor	E1	240 (T-H3J) / 340 (T-H3S)		
319143-190	EKK1A	Outlet thermistor	E1	540 (T-H3)		
319143-096	EKK2T	Heat exchanger thermistor	E3	540 (T-H3)		

10-12. Thermistors



10-13. Exhaust thermistor

Part#		• 319143-131 (EKH6E)	Unit Part#	#71	8	
Function		Measures the exhaust temperatures in the secondary heat exchanger.					
Failure event	S	Unable to meas	ure exhaust temperatu	re in the exhaus	st chamber p	oroperly.	
	e water heater ermistor fails		f the thermistors fail open or short, error code appears before starting operation. If resistance values are just off, the "341" error codes will display				
Error codes v thermistor fa	vhen exhaust ills		341 (Direct Vent Ind	loor models onl	y)		
Diagnostic		impeller.	tion: connection/break	-		n	
Color / Numl	ber of wires	White - White	68°F (20°C) 12.6 to 1 122°F (50°C) 4.3 to 4 176°F (80°C) 1.7 to 1 (see table below for r values)	.5 kΩ .8 kΩ	Check point	К1	
		Insulation		(Ex	haust therm	iistor)	
		alues of thermi	stors as a function o	f temperature			
Resisitance / kΩ	Resistance va 35.00 25.00 20.00 15.00 10.00 5.00 0.00 20 40	alues of thermi	stors as a function of	f temperature	00 220		

10-14. Hi-limit switch

Part#	 319143-228 (EM212) 240 (T-H3J) /340 (T-H3S) models 319143-095 (EKN34) 540 (T-H3) models 	Unit Part#	#412		
Function	-Based on bi-metal thermal expansion. -Detects excessively high water temperature -After detection, communication between th valves are severed, shutting down the wate "121" error codes will display.	ne computer b	oard and gas		
Failure events	 Unable to detect excessively high water tem Continuous detection of excessively high v of what the actual water temperature is) 	water tempera	tures (regardless		
Effects on the water heater if hi-limit switch fails	1. Unable to shut down the water heater if the water temperature from the heat exchanger exceeds 185 °F (85 °C) or 194 °F (90 °C).				
Error codes when hi-limit switch fails	111 The water heaters don't have the "141" erro previous models. This error code is now rep "121" error codes.		as used in our		
Diagnostic	 Visual inspection: connection/breakage of scale deposits inside the heat exchanger. Check voltages and resistance: proper ran 				
Color / Number of wires	Blue-Blue Less than 1.0 Ω C	heckpoint	C1		
either 185 °F (85 °C) or 19 Deactivation: to reset swi	ture of the hi-limit switch exceeds the ac 4 °F (90 °C), the reset button trips and s tch back to ON mode, press the reset butt	witch goes to	-		
240 (T-H3J) / 340 (T-H3S) Activation temp : < 185 °F		5/8" (15 mm)	"85" mark		
540 (T-H3) models Activation temp : < 194 °F	(90 °C) Reset Button	n)5/8" (16 m	<u>im)</u>		

10-14. Hi-limit switch

After the hi-limit switch was working, refer to the following procedure.

- **1.** Turn off the controller.
- **2.** Open a hot water tap and lower the temperature of the heat exchanger.
- **3.** Press the button on the hi-limit switch.

Before pressing the button on the hi-limit switch.

10-15. Hi-limit switch for exhaust

Part#	• 319143-104 (EKH6G)	Unit Part#	#472		
Function	-Based on bi-metal thermal expansion. -Detects excess temperature (more than 151°F or 66°C) of exhaust gas in the exhaust chamber.				
Failure events	 Unable to detect excess temperature Continuous detection of excess tem actual temperature is) if switch fails "operature is) 	peratures (regardle			
Effects on the water heater if hi-limit switch for exhaust fails	 Unable to shut down the water heater the exhaust chamber exceeds 151°F (66° The water heater is always shut do process, and the "941" error code will di 	°C). wn immediately at			
Error codes when hi-limit switch for exhaust fails	941 (Direct Vent Indo	or models only)			
Diagnostic	 Visual inspection: connection/breakage Check voltages and resistance: proper 		own below.		
Color / Number of wires	White - White Less than 1.0 Ω	Checkpoint	К2		
	<u>3/4" (⊘18</u> 	(mm) 	<u>/8" (100</u> mm)		
	3/4" (18.4				

10-16. Overheat cut off fuse

Part#	• 319143-149 (EK333)	Unit Part#	#413			
Function	 -The overheat cutoff fuse contains solder with a melting point of 430 °F (221 °C). -Detects excessive temperatures within the water heater, especially around the heat exchanger and combustion chamber. Upon detection, communication between the computer board and gas valves will sever, shutting down the water heater instantly. The "111" or "121" error code will display. 					
Failure events	1. Unable to detect the exces heater.	sively high temperatures	within the water			
Effects on the water heater if the overheat cutoff fuse fails	1. Flames from burner may pe 2. Gas valves will not operate	-	aged heat exchanger.			
Error codes when the overheat cutoff fuse fails	111		121			
Diagnostic	 Visual inspection: connecti Check voltages and resistar 	-	es shown below.			
Color / Number of wires	Blue-Blue Less than 1.0 Ω	Checkpoin	t C2			
		5-1/32" (128 mm				

10-17. Freeze prote			
Part#	 319143-531 (EK209) 319143-532 (EK210) : Indoor 319143-533 (EK211) : Outdoor 319143-468 (EK105) 319143-535 (EK217) 	Unit Part#	#414 #415 #417 #464
Function	Prevents the heat exchanger, wate heater from freezing. The heate devices in the water heater.	· · · ·	•
Failure events	Open circuit failure: Ceramic heat heat up.	ters do not receive th	e voltage needed to
Effects on the water heater if heater fails	Ceramic heaters do not activate exchanger to freeze up, possibly o		
Error codes when heater fails		N/A	
Diagnostic	 Visual inspection: connection/k heaters. Check: whether those are in th table. 	-	
Color / Number of wires	Black - Black 108 to 132 VAC (during freeze pr	otection operation)	Checkpoint B1
	types of the heaters in it. The or s, the other one is for protectin	• •	
Part# 319143-531 (EK209)		For the wa and outlet	ter inlet
		Part# 319143-4	468 (EK105)
For t	he heat exchanger		
		For the second	ary heat exchanger
Part# 319143-555 (EK21		9143-532 (EK210) : In 9143-533 (EK211) : O	

10-17. Freeze protection heaters

10-18. Computer board

Part#	 319143-543 (EK186): 240 (T- 319143-544 (EK175): 340 (T- 319143-545 (EK176): 540 (T- 	H3S) n	nodels	Unit Part#	#701		
Function	Controls the functions of most	ontrols the functions of most of the parts in the water heater.					
Failure events	Malfunctioning computer						
Effects on the water heater if the computer board fails	-A component(s) may not opera computer board failure, the wh -Error codes will display.						
Error codes when the computer board fails	701 721		741	761			
Diagnostic	Visual inspection: connection/l computer board.	oreaka	ge of wires and	/or burn ma	rks on the		
Color / Number of wires	N/A		Checkp	oint	N/A		
240 (T-H3J) models 340 (T-H3S) models			/8" (35 mm) (mm 2), (165 mm)	4-3/8" (112)	mm)		
540 (T-H3) models		1-3/8	" (35 mm) 	1-1/2" (139	mm)		

10-19. Igniter

Part #	• 319143-479 (EK153)	Uni	t Part#	#711		
Function	 -To ignite the gas/air mixtures when the water heater is ready to burn gas on its burner surface. -The output voltage of the igniter is more than 14 kVDC. 					
Failure events	 Unable to ignite during the Makes attempts to ignite a 		ess.			
Effects on the water heater if the igniter fails	1. The water heater cannot ignite during the ignition process and the "111"					
Error codes when igniter fails	111		121			
Diagnostic	 Visual inspection: connective weak spark. Check voltages: proper ran 	-		an observed		
Color / Number of wires	Purple(7)-Purple(7) 108	to 132 VAC	Checkpoint	В		
Label (Bar-code)	SIG605 AC120V		-3/4" (44 mm)	3/4" (20 mm)		
To high voltage ignite cable Power supply AC 108 to 132 V						

10-20. Freeze protection thermostat

Part#	 319143-496 (EK184): Indoor 319143-497 (EK185): Outdoor 	Unit Part#	#713		
Function	Temperature detecting device which prevents the pipes within the water heater from freezing. When this device detects temperatures below 36.5 °F (2.5 °C) inside the water r heater, power is supplied to the electric heaters to prevent the water heater from freezing.				
Failure events	 ON-failure (Always senses freezing temperature). OFF-failure (Never senses freezing temperature) 		rdless of actual		
Effects on the water heater if freeze protection thermostat fails	 The freeze protection heaters will always components inside the water heater. The freeze protection heaters will never k freezing temperatures, causing freeze dar 	be able to turi	n on, even under		
Error codes when the freeze protection thermostat fails	N/A				
Diagnostic	 Visual inspection: connection/breakage o been broken. Check resistance and voltage: proper range 				
Color / Number of wires	ON mode: 108 VAC - 132 V Black - Black and less than 1 (itself) OFF mode: less than 1 VA and more thar	Ω C	eckpoint B1		
	on temperature of the water heater's free F - 2.7 °F) 2.5 °C (+ 3.5 °C - 1.0 °C)	eeze protect	ion system		
OFF mode: above 46.4 °F		(mm 3. cc) "8/c-1 (mm 3. cc) "8/c-1	(5.7 mm)		

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Part#	• 319143-522 (EK163)	Unit Part#	#121			
Function	Protects the unit from high voltage and/or high electric current caused by lightning. There are 2 types of surge absorbers in the water heater. Surge absorber A is activated by voltage higher than 220 V, the other one is activated by voltage higher than 680 V.					
Failure events	 Open-failure of the absorber a Short-failure of the absorber. 	and/or fuse.				
Effects on the water heater if the surge box fails	 Unable to protect the computer board if high voltage gets applied to the unit. The computer board can short out, stopping all operations. The unit cannot operate because the absorber shorted out, causing the fuse to break open. 					
Error codes when the surge box fails		N/A				
Diagnostic	 Visual inspection: burn marks on components and/or connection/ breakage of wires. Check resistance and voltage: proper range of values shown below. 					
Color / Number of wires	White-Black 108 to 132 V	/AC Checkpoint	A1, A2			
Fuse: 5A	rge absorber B: 680 V	3-3/4" (95 r				

10-21. Surge box

11. Fault Analysis & Specifications

Remarks:

- 1. Proper range of values of voltage & resistance shown below.
- 2. Please refer to the wiring diagram for checkpoint positions.
- 3. Remove power to the water heater when checking for continuity, disconnections, resistance values, etc.

Natural of Fault	Diagnosis	Check point
	 Check the power supply [1] Check the power supply from Power ON-OFF switch to the PCB (Refer to section 12-2) [2] Check the power supply line to the water heater 	
• No display on the	2 Fault of Power ON-OFF switch Normal: 120 VAC between (white-black) Normal: 120 VAC between (white-black)	A A1
controller, even when	3 Blown fuse at surge box (5A)	A2
remote is turned on.	4 Fault of PCB [1] No voltage at the controller Normal: 11 to 25 VDC between (white-black)	FL
	5 Disconnection/short-circuit/grounding of the controller wires Normal: 11 to 25 VDC between (white-black)	
	6 Fault of PCB of the controller [1] Check for normal voltage at terminal	
 It takes long time to get hot water at the fixtures 	 The time it takes to deliver hot water from the water heater to fixtures depends on the length of piping between them. The longer the distance or the bigger the pipes, the longer it will take to get hot water. If you need hot water to fixtures quicker, you may want to consider a hot water recirculation system. 	
 The water is not hot enough 	 Check cross pluming between cold water lines and hot water lines. Check whether the gas supply pressure is enough. Check whether the temperature setting is too low. 	
• The water is too hot	1 Check whether the temperature setting is too high.	
• The hot water is not available when a fixture is opened	 Make sure the unit has a 120 VAC / 60 Hz power supply. If the remote controller is used, check whether the power button is turned on. Check that the filter on the cold water inlet is clean. Check whether the hot water fixture is sufficiently open to draw at least 0.5 GM through the water heater. Check whether or not the unit is frozen. Check if there is enough gas in the tank. (for propane units) 	

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

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Natural of Fault	Diagnosis	Check point
 The hot water turns cold and stays cold 	 Check whether the flow rate is high enough to keep the water heater running. Check if there is a recirculation system installed and check also if the recirculation line has enough check valves. Check that the filter on the cold water inlet is clean. Check that the fixtures are free from debris and obstructions. 	
 The fan motor is still spinning after operation has stopped 	1 This is normal operation. After operation has stopped, the fan motor keeps its running 15 to 70 seconds in order to re-ignite quickly, as well as purge all the exhaust gas out of the flue.	
• Abnormal sound from water heater	 Check the gas type of the water heater. Check how long the water heater has been installed and in use. Check the installation place. Check the altitude/elevation of area of where the water heater installed. Check the vent length, when the water heater has been installed indoors. Check if there is any blockage in the intake air and/or exhaust. Check if there is dust and lint in burner and heat exchanger, when the water heater has been installed in laundry room. Check if there is grease and dirt in burner and fan motor, when the water heater has been installed in restaurant. Check the manifold pressure in the water heater. 	

Natural of Fault	Diagnosis	Check point
	 Check whether the filter in cold water inlet is cleaned. Check whether the gas supply pressure is adequate. Check for cross connections between cold water lines and hot water lines. 	
 Fluctuation of hot water temperature 	 4 Fault of PCB in the water heater [1] No voltage to gas solenoid valve (SV₁). Normal: 93 to 120 VDC between COM (blue) & #9 (green) (during operation) [2] No voltage to gas solenoid valve (SV₃). Normal: 93 to 120 VDC between COM (blue) & #73 (red) (during operation) 	С
	 5 Gas solenoid valve (SV₁) fault [1] Disconnected wiring to gas solenoid valve (SV₁) Normal: 1.35 to 1.65 kΩ between COM (blue) & #9 (green) [2] Disconnected wiring to gas solenoid valve (SV₃) Normal: 2.07 to 2.53 kΩ between COM (blue) & #73 (red) 	С

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

Natural of Fault	Diagnosis	Check point
 Fluctuation of hot water temperature 	6 Fault of PCB in the water heater No voltage flow adjustment valve Normal: 7.0 to 16 VDC between (red-black)	J
	7 Flow adjustment valve fault Normal: 0.09 to 0.2 k Ω between (red-black)	J

Error Code	Malfunction description	Cancellation method	
031	Incorrect DIPswitch setting fault	Turn off the power or wa	iter supply
	Diagnosis		Check point
	Check the DIPswitch settings on PCB		

Error Code	Malfunction description	Cancellation m	ethod
	Warning for the "991" error code (Refer to section 12-3)	On the PCB, press the buttons simultaneously f turn the power off.	
	Diagnosis		Check point
101	 Check the gas type of the water heater Check how long the water heater has Check the installation location. Check the altitude/elevation of area of installed. Check the vent length. Check if there is any blockage in the in Check if there is dust and lint in burner when the water heater has been installed. Check if there is grease and dirt in burner the water heater has been installed in Check the manifold pressure in the water 	been installed and in use. f where the water heater ntake air and/or exhaust. er and heat exchanger, alled in laundry room. rner and fan motor, when n restaurant.	

Error Code	Malfunction description	Cancellation m	ethod
	Ignition failure	Turn off the power or wa	ter supply
	Diagnosis		Check point
111	1 Check gas supply and inlet gas pressu	re (Refer to section 1)	
	2 Check the igniter (Refer to section 10		
	Visual inspection: connection/breaka	ge of wires and/or	
	observed weak spark.		
Error code is shown	[1] Cracks/soot on igniter rod[2] Improper gap between burner & ig	niter rod	В
after three failed attempts at ignition	Normal gap: 0.16" (4mm)		D
attempts at ignition	[3] PCB fault		
	Normal: 108 to 132 VAC at #7 (purp	le-purple) (during ignition)	
	3 PCB fault [1] No voltage to main gas solenoid va	$h_{\rm M}$ (NAM)	С
	Normal: 93 to 120 VDC between CC		C
	(during operation)	(2.2.0) ete (8e 2.0.0)	
	[2] No voltage to gas solenoid valve (SV		
	Normal: 93 to 120 VDC between CC	OM (blue) & #53 (orange)	
	(during operation) [3] No voltage to gas proportional valv	e(VG)	H1
	Normal: 1.0 to 15 VDC between whit		
	4 Gas solenoid valve fault		
	[1] Main gas solenoid valve (MV) fault		С
	Normal: 1.35 to 1.65 k Ω between CC [2] Gas solenoid valve (SV ₂) fault	0M (blue) & #3 (light blue)	
	Normal: 1.35 to 1.65 k Ω between C	OM (blue) & #53 (orange)	
	[3] Gas proportional valve (VG $_{o}$) fault	() ()	H1
	Normal: 1.0 to 15 VDC between whit		
	5 Disconnected/damaged O.H.C.F. (Re	-	C2
	Visual inspection: connection/breakage Normal: 1.0 Ω or less between blue &		
	6 Disconnected/damaged hi-limit switch		C1
	Visual inspection: connection/breakage		
	Normal: 1.0 Ω or less between blue &	blue	
	7 Inspect flame rod [1] Check for any soot on the rod.		I
	[2] Check the connection of ground wir	e; make sure there is firm	
	contact to the ground of the water		
	(in this case, the wire is contacted	to the manifold surface.)	
	[3] PCB fault During operation: more than 1 μA	through the flame rod	
	wire (orange)		
	[4] Flame rod fault		
	During operation: more than $1 \mu A t$	hrough the flame rod	
	wire (orange)	ationing	
	8 Check if hi-limit switch is properly fun	ctioning.	

Error Code	Malfunction description	Cancellation m	ethod
	Loss of flame	Turn off the power or wa	ter supply
	Diagnosis		Check point
121	1 Check gas supply and pressure (Refer	to section 1)	
Error code is shown after three failed	after three failed [2] No voltage to gas solenoid valve (SV ₂)		С
attempts at ignition	 Normal: 93 to 120 VDC between COM (blue) & #53 (orange) (during operation) [3] No voltage to gas proportional valve (VG₀) Normal: 1.0 to 15 VDC between white & red (during operation) 		H1
	 3 Gas solenoid fault [1] Main gas solenoid valve (MV) fault Normal: 1.35 to 1.65 kΩ between COM (blue) & #3 (light blue) [2] Gas solenoid valve (SV₂) fault 		С
	Normal: 1.35 to 1.65 k Ω between CG [3] Gas proportional valve (VG ₀) fault Normal: 1.0 to 15 VDC between wh		H1
	 4 Check for soot on the flame rod [1] Clean the flame rod [2] PCB fault During operation: more than 1 μA through the flame rod wire (orange) 		1
	5 Disconnected/damaged O.H.C.F. (Refer to section 10-16) Visual inspection: connection/breakage of wires. Normal: 1.0 Ω or less between blue & blue		C2
	6 Check if hi-limit switch is properly fun	ctioning.	
	7 Disconnected/damaged hi-limit switch Visual inspection: connection/breakag Normal: 1.0 Ω or less between blue &	ge of wires.	C1

Error Code	Malfunction description	Cancellation method	
311	Disconnected/short-circuited outlet thermistor (Only 240 (T-H3J) / 340 (T-H3S) models) Disconnected/short-circuited heat exchanger thermistor (Only 540 (T-H3) models)	Turn off the power c	or water supply
			Check point
	 Outlet thermistor / Heat exchanger fault (Re Visual inspection: connection/breakage of wires thermistor. Check voltage/resistance between black & black Refer to Section 8 (A) for proper range of values 	k (#113).	E1

Error Code	Malfunction description	Cancellation	method
	Disconnected/short-circuited inlet thermistor	Turn off the power o	or water supply
	Diagnosis		Check point
321	1 Inlet thermistor fault(Refer to section 10-12)Visual inspection: connection/breakage of wires and/or debris on thermistor. Check voltage/resistance between black & black (#42). Refer to Section 8 (A) for proper range of values.		E2

Error Code	Malfunction description	Cancellation	method
	Disconnected/short-circuited outlet thermistor (Only 540 (T-H3) models)	Turn off the power c	or water supply
331	Diagnosis		Check point
	 Heat exchanger thermistor fault (Refer to section 10-12) Visual inspection: connection/breakage of wires and/or debris on thermistor. Check voltage/resistance between black & black (#12). Refer to Section 8 (A) for proper range of values. 		E3

Error Code	Malfunction description	Cancellation	method
	Disconnected/short-circuited exhaust thermistor (Only Direct Vent Indoor models only)	Turn off the power c	or water supply
341	Diagnosis		Check point
	 Exhaust thermistor fault (Refer to section 10-13) Visual inspection: connection/breakage of wires and/or debris on thermistor. Check voltage/resistance between white & white. Refer to Section 8 (B) for proper range of values. 		К1

Error Code	Malfunction description	Cancellation	method
	Disconnected AFR rod	Turn off the power o	or water supply
391	Diagnosis		Check point
	1 AFR rod fault (Refer to section 10-6) Visual inspection: connection/breakage of wires, soot on it.		I

Error Code	Malfunction description	Cancellation	method
	Flow sensor failure (Only Easy-link system)	Turn off the power o	or water supply
441	Diagnosis		Check point
	1 Flow sensor fault (Refer to se Visual inspection: connection/breakage of wire impeller. Check voltage/resistance between (red & black		H2

Error Code	Malfunction description	Cancellation method	
510	Fault of driving circuit for main gas solenoid valve (MV) (The computer checks the condition of the main gas valve immediately after every operation)	Turn off the po	wer supply
	Diagnosis		Check point
	 PCB and/or main gas valve fault (Refer to section 10-4 & 10-18) Visual inspection of gas valves: connection/breakage of wires. Normal: 93 to 120 VDC between COM (blue) & #3 (light blue) (during operation) Visual inspection of PCB: connection/breakage of wires and/or burn marks on the computer board. Main gas valve fault 		С

Error Code	Malfunction description	Cancellation	method
551	Fault of driving circuit for any of the gas solenoid valves $(SV_1, SV_2 and/or SV_3)$ (The computer checks the condition of the solenoid valves 6 hours after every operation)	Turn off the newer supply	
	Diagnosis		Check point
	 1 PCB and/or gas valve fault (Refer to section 10-4 & 10-18) Visual inspection of gas valves: connection/breat Normal: 93 to 120 VDC between COM (blue) & (during operation) Normal: 93 to 120 VDC between COM (blue) & (during operation) Normal: 93 to 120 VDC between COM (blue) & (during operation) Visual inspection of PCB: connection/breakage of marks on the computer board. 2 Gas solenoid valve fault (SV₁, SV₂ and/or SV₃) 	#9 (green) #53 (orange) #73 (red)	C

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

Error Code	Malfunction description	Cancellation	method
	Fan motor fault	Turn off the power of	or water supply
611	Diagnosis		Check point
	1 PCB and fan motor fault (Refer to section Visual inspection of fan motor: connection/brea dust buildup (causing electrical shortage) Normal: 132 to 192 VDC between red & blue (a Normal: 13 to 17 VDC between yellow & blue Normal: 2.0 to 6.5 VDC between orange & blue Verify fan motor speed of the water heater usi mode" of the controller. (Refer to section Visual inspection of PCB: connection/breakage burn marks on the computer board.	akage of wires or during operation) (during operation) (during operation) ng the "diagnostics n 12-1)	G

Error Code	Malfunction description	Cancellation	method
651	Flow adjustment valve fault (Only Easy-link system)	Turn off the power c	or water supply
	Diagnosis		Check point
	 1 PCB and flow adjustment valve fault (Refer to section 10-9 & 10-18) Visual inspection of flow adjustment valve: connection/breakage of wires, motor drive locked due to scale buildup, and/or water leakage. Normal: 7.0 to 16 VDC between (black-red) Visual inspection PCB: connection/breakage of wires and/or burn marks on the computer board. 		ſ

Error Code	Malfunction description	Cancellation method	
661	Bypass valve fault (Only 540 (T-H3) models)	Turn off the power o	or water supply
	Diagnosis		Check point
	 PCB and bypass valve fault (Refer to section 10-11 & 10-18) Visual inspection of bypass valve: connection/breakage of wires, motor drive locked due to scale buildup, and/or water leakage. Normal: 3.0 to 11 VDC between (brown-red) Visual inspection PCB: connection/breakage of wires and/or burn marks on the computer board. 		J1

Error Code	Malfunction description	Cancellation	method
701	1 PCB fault [1] Fault of preparation for the outlet thermistor operation.	(701 error code) Turn off the power	or water supply
711	[2] Fault of driving circuit for Gas Proportional	(711 error code) Turn off the power	supply
	Diagnosis		Check point
	 Check the PCB and/or gas proportional valve (Refer to section 10-4 & 10-18) Visual inspection PCB: connection/breakage of burn marks on the computer board. Visual inspection gas proportional valve: connection 		H1
	of wires of the gas proportional value. Normal: 20 to 40 Ω between (white) & (red)	,	

Error Code	Malfunction description	Cancellation method	
	False flame detection	Turn off the power o	or water supply
721	Diagnosis		Check point
	1 False flame detection (5 sec.)		I
	2 Check for damp of flame rod.		

Error Code	Malfunction description	Cancellation	method
741		Restoring proper ca between the wat the Remote contro computer detects pro between the water remote controller, " will cease to display.	er heater and ller. When the operconnections heater and the 741" error code
	Diagnosis		Check point
	 Temperature remote controller or PCB fault Normal: 11 to 25 VDC between (white-black) Check for signs of power surges. 		F

Error Code	Malfunction description	Cancellation method	
751			s between the he temperature
	Diagnosis		Check point
	 Temperature controller or PCB fault Normal: 11 to 25 VDC between (white-black) Check for signs of power surges. 		L

Error Code	Malfunction description	Cancellation	method
761		Restoring proper ca among all the water the computer d connections among heaters, "761" error to display.	r heaters. When etects proper ; all the water
	Diagnosis		Check point
	 Inspect cable connections between Parent and Normal: 15 VDC between (black-white) (during Check for signs of power surges. 		D1 and D2

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

Error Code	Malfunction description	Cancellation	method
941	Abnormal exhaust temperature (Direct Vent Indoor models only)	Turn off the power or water supp	
	Diagnosis		Check point
	1 Check how long the water heater has been installed and in use.		
	2 Check the vent length.3 Check if there is any blockage in the intake air a	К1	
	4 Check if there is dust and lint in burner and hea	at exchanger, when	
	the water heater has been installed in laundry room.		K2
	5 Check the manifold pressure in the water heater. 6 Check if the set temperature is higher than 140°F (60°C) and the		
	system is recirculation. Recirculation system wi settings (above 140°F) can lead to this error co	• .	

Error Code	Malfunction description	Cancellation	method
991	91 Imperfect combustion (Refer to section 12-3) If not possible, p the INC and DEC computer board sin more than 3 sec.	press and hold buttons on the	
	Diagnosis		Check point
	 Check the gas type of the water heater. Check how long the water heater has been inst Check the installation place. Check the altitude/elevation of area of where to installed. Check the vent length. Check if there is any blockage in the intake air at Check if there is dust and lint in burner and heat the water heater has been installed in laundry if Check if there is grease and dirt in burner and for water heater has been installed in restaurant. Check the manifold pressure in the water heater 	he water heater and/or exhaust. at exchanger, when room. Tan motor, when the	

12. Controls and settings

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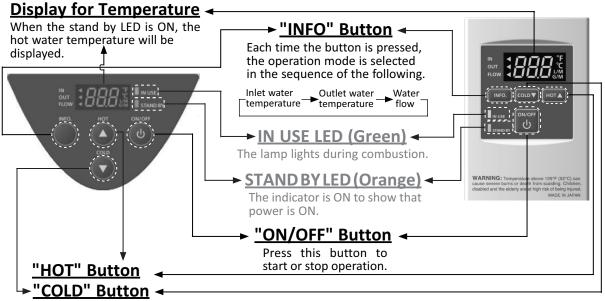
12-1. Diagnosis using the temperature controller and temperature remote controller

<u>TEMPERATURE CONTROLLER</u> and TEMPERATU REREMOTE CONTROLLER

The illustration below shows an example of the controllers. The exact display may differ from examples.

Temperature controller

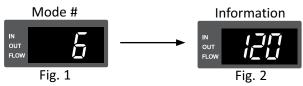
Temperature remote controller



Press the "HOT" button or the "COLD" button to set the hot water temperature.

< Individual unit >

- 1. Press the **"HOT"** button and the **"COLD"** button simultaneously for at least 5 seconds to enter "Diagnostic mode".
- 2. Scroll up or down to the needed information (mode #) of the water heater by pressing the "HOT" or "COLD" buttons (Fig.1 shows mode #6 being selected.)When selecting information, please refer to the table on p. 61-62 for the proper mode #.
- 3. Press the **"INFO"** button to select the mode #, and the information to which the mode # correlates to will display on the controller. (Fig.2)
- 4. When the **"ON/OFF"** button is pressed or 30 minutes have elapsed without pressing any buttons, the display will return to normal.



For example, the figures above show how to arrive at the outlet temperature information.

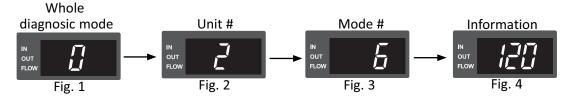
< For multiple units in an Easy-Link system >

- 1. Press and hold the **"HOT"** and **"COLD"** buttons simultaneously for at least 5 seconds to enter "Diagnostics Mode".
- 2. "0" will be displayed on the controller. (See Fig. 1)
- 3. Scroll to the desired 540 (T-H3) unit # in the easy-link system by pressing the **"HOT"** or the **"COLD"** buttons to scroll up or down. (Fig. 2 shows that unit #2 is being selecting)

NOTE: The definition of the unit #'s:

"0" will yield information about the Easy-link system as a whole, and "1" will yield information about the parent unit, "2", "3", & "4" will yield information about each of the individual 540 (T-H3) models installed in the Easy-link system. In an Easy-link system of 540 (T-H3) models, a maximum of four units of the water heaters can be linked together.

- 4. Press the "INFO" button to select the desired unit #.
- 5. When the desired unit # is selected and fixed, scroll up or down to the needed information (mode #) of the unit by pressing the "HOT" or "COLD" buttons.
 (Fig.3 shows mode #6 is being selected.) When selecting information, please refer to the table on p.61-62 for the proper mode #.
- 6. Press the **"INFO"** button to select the mode #, and information to which the mode # correlates to will display on the controller. (Fig. 4)
- 7. When the **"ON/OFF"** button is pressed or 30 minutes have elapsed without pressing any buttons, the display will return to normal.



For example, the figures above show how to arrive at the outlet temperature information for Unit #2 in an Easy-Link System.

• Although the controller of the parent unit will display the set temperature at the Easy-Link system, the controller of the child unit will not display the set temperature.
 • The controller means the temperature controller and the temperature remote controller.

Mode #	Whole multi-unit sys	tem information (#0)	Unit informat	ion (#1 to #4)	
1	Total system flow rate	0 to 999 (GPM)	Total operation time	0 to 999 (x 100 hours)	
2	BTU requirement for the multi-system	0 to 999(×kBTU/h)	ON/OFF cycles	0 to 999 (× 1,000 cycles)	
3	Quantity of connected water heaters	1 to 4 (units)	Fan motor speed	0 to 999 (× 10 rpm)	
4	Priority water heater unit	1 to 4 (unit #)	Inlet temperature		
5	Quantity of operational water heaters	0 to 4 (units)	Heat exchanger temperature (540 (T-H3) models only)	32 to 212 (°F). Over 212 °F = E5, Under 32 °F = E0	
6	Set temperature	100 to 185 °F	Outlet temperature		
7	Operation time during current rotation	0 to 720 (minutes). After 720, the next rotation occurs	Air-Fuel ratio rod current	0 to 999 (μA)	
8	ON/OFF cycles during current rotation	0 to 100 (cycles). After 100, the next rotation occurs	Flow rate	0 to 999 (× 0.1 GPM)	
9			Energization time of unit	0 to 999 (× 100 hours)	
10	N	/Α	Integrating flow of unit	0 to 999 (× 10,000 gallons)	
11			Error code history: displays most recent error code		
12	Inlet temperature of the priority unit	32 to 212 (°F).	Error code history: disp error code	plays 2nd most recent	
13	Outlet temperature of the priority unit	Over 212 °F = E5, Under 32 °F = E0	Error code history: displays 3rd most recent error code		
14			Clears memory in error	r code history*	
15			Integrating output of unit	0 to 999 MBTU/h	
16	N/A		Air-fuel ratio stage	0 to 16, normal condition=6	
17			Exhaust temperature (Direct Vent Indoor models only)	32 to 212 (°F). Over 212 °F = E5, Under 32 °F = E0	
18			N	/Α	

Description of mode numbers in "Diagnostics Mode"

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

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Mode #	Whole multi-unit system information (#0)	Unit informati	ion (#1 to #4)
19		Bypass valve position**	0 to 999 (x 10 steps) closed position = 0
20		Ratio of hot water and cold water**	0 to 999 (%)
21			
22		N	1
23		N/	'A
24			
25		EEPROM Initialization Initializes current of gas and fan motor speed*	s proportional valve
26	N/A	Current value of proportional valve	0 to 999 (mA)
27		The number of combustion stages (The water heater has 4 stages for combustion.)	"1" means 1st stage "2" means 2nd stage "3" means 3rd stage "4" means 4th stage "0" means No burning
28		N/	Ά
29		Estimated output from computer board	0 to 999 (kBTU/h)
30		Actual output of unit	0 to 999 (kBTU/h)
31			1
32		N/	ΥA

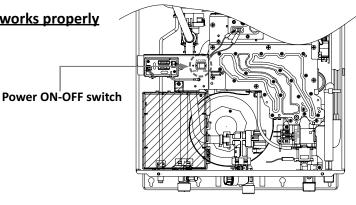
*EEPROM Initialization of wate heater's computer: Press the "INFO" button on the controller while in mode# 14 and mode# 25 for at least 3 seconds to completely clear the memory in the error code history.

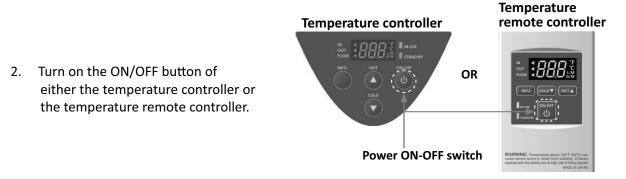
**540 (T-H3) models only

12-2. Verifying functionality of computer board

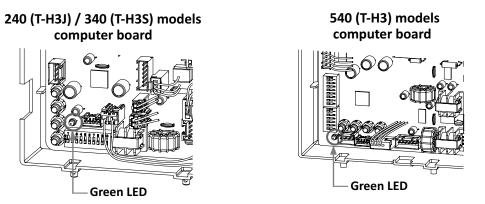
A. How to check if the computer board works properly

 Check the power ON-OFF switch of the water heater. The factory setting is ON position.





3. If the computer board works properly, the green LED on the computer board will light up.



B. Data backup function of the temperature remote controller

The temperature remote controller has a backup function which allow the data was stored in the computer, can be transferred to the temperature remote controller. When the computer board is replaced, the stored data is transferred automatically to a new computer board by the temperature remote controller.



12-3. Displaying error code history, Clearing error code history memory and Display patterns for error codes

Displaying error code history

Check the mode #11 to 13 of "Diagnostic Mode" of the controller. (Refer to section 12-1)

Clearing error code history memory

Check the mode #14 of "Diagnostic Mode" of the controller. (Refer to section 12-1)



Temperature remote controller

Display patterns for error codes

The green LED will blink in the patterns shown below when the water heater has an error code. When the water heater does not have an error code and is operating under normal conditions, the green LED will remain solidly lit during operation and will remain completely OFF during stand-by. For details on the error code, refer to p.47 - 57.

Error code	Green LED
031, 701, 711	
311, 321, 331, 341, 391, 441	
111, 121	
611, 651, 661	
101, 941, 991	
510, 551, 721	0.5 sec. ON, 0.5 sec. OFF 3 sec.

Green LED	Error Indication on the controller	Green LED		ndication controller
	031	Blinking three times	111	121
Blinking one time	701		6	511
	711	Blinking four times	6	551
	311		(561
	321	Dlialing five times	101	941
Dlinking two times	331	Blinking five times	9	991
Blinking two times	341		510	
	391	Blinking six times	551	
	441		-	721

12-4. Clearing the "101" and "991" error code

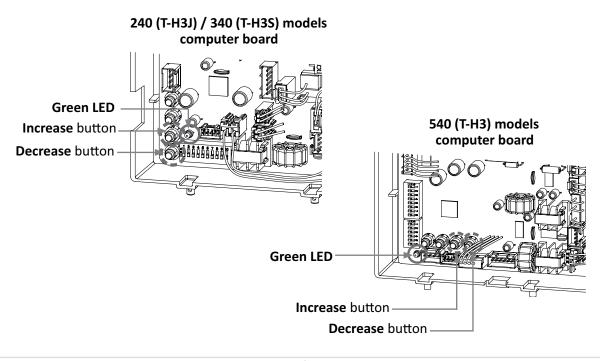
The "101" and "991" error codes signify imperfect (abnormal) combustion, caused by insufficient intake air and/or obstructions in the exhaust.

A. If the "101" and "991" error code occurs, please check the following:

- 1. What is the gas-type of the water heater: propane or natural gas?
- 2. How long has the water heater been installed and been in use?
- 3. Where is the water heater installed: indoor, outdoor, attic, etc?
- 4. What is the altitude/elevation of the area of installation?
- 5. Are there any obstructions in the intake air and/or exhaust?
 - Damper sticking.
 - Vent Flaps installed on the Terminator.
 - Snow build up around Terminator.
 - Installed in a closet. (No Ventilation or lack of combustion air)
- 6. If installed in laundry room, check the burner and heat exchanger. Dust and lint may deposit in burner and heat exchanger.
- 7. If installed in restaurant, check the burner and fan motor. Grease and dirt may deposit in burner and fan motor.
- 8. Check if the manifold pressure of the water heater is too high.

B. How to clear the "101" and "991" error code (after resolving the main root cause of the error):

Turn off the controller. On the computer board, press and hold the **"Increase"** and **"Decrease"** buttons simultaneously for at least 3 seconds until the red light turns on. Turn off the 120 VAC by Power ON-OFF switch and turn back on. The "101" and "991" error code should then be cleared.



12-5. AFR rod function

<Function>

The AFR rod checks flame conditions during combustion. When the AFR rod detects unexpected flame conditions, the computer board of the water heater adjusts the fan motor speed to ensure that air and fuel are always at a proper mixture ratio, minimizing emissions.

< AFR normal range of values >

240 (T-H3J) models	Installation type		Direc	t vent	Oute	door
	Gas type		Propane	Natural gas	Propane	Natural gas
	Combustion	MAX	12.0 to 35.0	23.6 to 58.0	6.0 to 41.0	17.1 to 55.0
	mode	MIN	5.0 to 20.0	3.5 to 11.0	3.0 to 15.0	3.8 to 19.0
340 (T-H3J) models	Installation type		Direct vent		Outdoor	
	Gas t	уре	Propane	Natural gas	Propane	Natural gas
	Combustion	MAX	19.0 to 52.0	24.6 to 65.0	7.0 to 47.0	21.4 to 56.0
	mode	MIN	5.0 to 20.0	3.5 to 11.0	3.0 to 15.0	3.8 to 19.0
540 (T-H3) models	Installation type		Direct	t vent	Outo	door
	Gas ty	/pe	Propane	Natural gas	Propane	Natural gas
	Combustion	MAX	20.0 to 57.0	26.2 to 78.0	7.0 to 48.0	22.3 to 60.0
	mode	MIN	5.0 to 20.0	3.5 to 11.0	3.0 to 15.0	3.8 to 19.0

• If the detected AFR value is higher than the normal value, the FM speed is increased.

- If the AFR value is lower than the normal value, the FM speed is decreased.
- <u>These values are read with the front cover close</u>.
- Measure the values after the water heater for ten minutes.

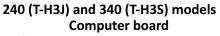
*The AFR stage can be confirmed in "Diagnostic Mode". (Section 12-1)

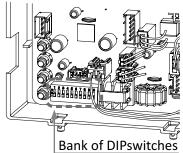
<The relationship between the AFR stage and the "101" and "991" error codes>

FM	Stage		
+ 15 %	16	"991" error code	(Condition of AFR stage)
+ 13.5 %	15	"101" error code	 0 to 5: Air-rich In order to solve the "air excess" problem, the fan motor speed is automatically decreased and AFR combustion stage goes down. 6: Default
0 %		Defaulteen ditien	 7 to 16: Gas-rich or Air shortage In order to solve the "air deficiency" problem, the fan motor speed is
	6	Default condition	 automatically increased and AFR combustion stage goes up. 15: "101" error code 16: "991" error code When the "101" or "991" error code appears,
- 9 %	0		see section 12-4.

12-6. DIPswitch settings

The 240 (T-H3J) /340 (T-H3S) Indoor shares the computer board with the 240 (T-H3J) /340 (T-H3S) Outdoor. The DIPswitches have certain special functions as shown on the following table and generally should not need adjustment. Carefully verify the functions of each DIPswitch before changing any settings.



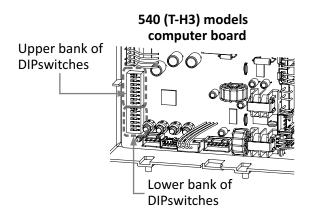


240 (T-H3J) / 340 (T-H3S) models

No.	Functions			ON position	OFF position
1	Gas type		Propane	Disable	
2			Natural gas	Disable	
3 4 5	FM+, FM- and Inp (FM speed is incr	DEFAULT ON 1 2 3 4 5 6 7 8 9 10 OFF No.3: OFF NO.4: OFF No.5: OFF			
6 7	Installation settin Set DIPswitc 3" ventings 4" ventings	hes shown in the tak	Ale below depending of ect vent Indoor models 21 to 40 ft 51 to 100 ft ON 12345678910 OFF No. 6 : OFF No. 7 : OFF		Set DIPswitches shown in the table below. Outdoor models ON 1 2 3 4 5 6 7 8 9 10 OFF No. 6 : OFF No. 6 : OFF No. 7 : ON
8	N/A			N/A	N/A (Default)
9	Output temperature settings (Default 120 °F)			140 °F (60 °C)	120 °F (49 °C) (Default)
10	Deactivation of the (This switch is fo)	•		Enable	Disable (Default)

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial Ver. 1.00

The 540 Indoor (T-H3-DV) shares the computer board with the 540 Outdoor (T-H3-OS). There are two banks of DIPswitches (upper and lower bank) on the computer board. The upper bank has certain special functions as shown on the following table and generally should not need adjustment. Carefully verify the functions of each DIPswitch before changing any settings.



540 (T-H3) models

The upper bank of DIPswitches

No.	Functions				ON position	ı	OFF position	
1	Gas type				Propane		Disable	
2					Natural gas		Disable	
3 4	Installation set	tings :hes shown in the tab	le above depending	on th	e vent length.		switches shown n the table below.	
			ect vent Indoor models				door models	
	3" ventings 4" ventings	5 to 20 ft (DEFAULT) 5 to 50 ft (DEFAULT)	21 to 40 ft 51 to 100 ft		41 to 70 ft N/A	ON		
		ON 12345678	ON 12345678 OFF	ON OFF	12345678	0	No. 3 : OFF No. 4 : ON	
		No. 3 : ON No. 4: OFF	No. 3 : OFF No. 4 : OFF		No. 3 : ON No. 4 : ON			
5	N/A				N/A		N/A (Default)	
6		f the exhaust tem for a specialized	•		Enable		Disable (Default)	
7	(Changing the	ents of fan motor FM speed is simil sure. See section	lar to changing t	he	Enable		Disable (Default)	
8	Deactivation of	the freeze prote	ction firing system	m	Enable		Disable (Default)	

The lower bank of DIPswitches

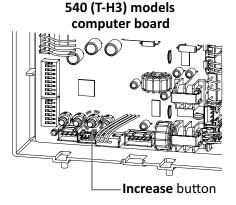
No.	Functions	ON position	OFF position
1	Parent/Child setting for Easy-Link systems	Parent	Child (Default)
2 3 4	FM+, FM- and Input- (FM speed is increased automatically. See section 1	2-13) O	
5	Output temperature settings (Default 120 °F)	140 °F (60 °C)	120 °F (49 °C) (Default)
6	Easy-link connections with previous models (See section 12-12)	Enable	Disable (Default)

12-7. Assigning unit numbers in the Easy-link system Only 540 (T-H3) models

A. How to display the unit number

Press the **"Increase"** button on the computer board of **child unit.** The controller of the child unit will then display the assigned number for that 540 (T-H3) unit for 10 sec.

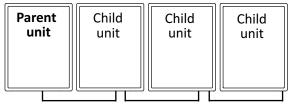
NOTE: In a single-unit installation, the numbering system is disabled.



<u>B.</u> How to reset and reconfigure the numbering of units

Unit #'s can be reset and reassigned manually:

\searrow	Operation	Screen on the controller
1.	Press and hold the "Increase" button on the computer board of the parent unit for at least 5 seconds.	
2.	The green LED on the computer board of the parent unit will be blinking for 10 seconds.	
3.	The controller of the child unit will display "000" to signify for 10 sec that the computer memory has been erased of its previously assigned unit #.	
4.	Press and hold the "Increase" button on each child unit in the new order of your choosing. The new unit numbers will be assigned in this order.	



• Each 540 (T-H3) models in an Easy-link system is assigned a random unit #, except for the Parent unit, which is always assigned as unit #1.

• When more than four units of the 540 (T-H3) models are connected in an Easy-link system, only the first four units will work as a system. The remaining units will not operate.

12-8. (A) ON/OFF conditions: Overview

	ON / OFF Conditions
Conditions needed to turn ON.	The BTU requirement is more than 29,800 BTU/h OR Inlet water temperature is lower 5.4 °F than the set temperature and BTU requirement is more than 14,880 BTU/h AND The water flow rate is more than 0.5 GPM OR The water flow rate is more than 0.8 GPM (Only 135 °F (57 °C))
Conditions needed to turn OFF.	The BTU requirement is lower than 11,900 BTU/h AND *Inlet temperature is higher than the temperature that is -18 °F below the set temperature. OR Inlet temperature is higher than the set temperature OR Heat exchnager temperature is over 194 °F OR The water flow rate is less than 0.4 GPM OR The water flow rate is less than 0.5 GPM (Only 135 °F (57 °C))

The following table shows the ON/OFF conditions of the water heater.

*Only if the set temperature is below 115 °F (46 °C).

12-8. (B) ON/OFF conditions: BTU requirements

A. Calculating the ON/OFF conditions of the water heater

"Condition needed to turn the water heater ON"

 $(T_{set} - T_{in}) \times GPM \times 500 > 14,880$

"Condition needed to turn the water heater OFF"

 $(T_{set} - T_{in}) \times GPM \times 500 < 11,900 \text{ or } T_{in} = T_{set}$

Where: T_{set} = Set temperature and T_{in} = Inlet temperature

B. Calculation example

Set temperature: $T_{set} = 120^{\circ}F$ Flow rate = 2.5 GPM

"Condition needed to turn the water heater ON"

 $(120 - T_{in}) \times 2.5 \times 500 > 14,880$ $T_{in} < 108.1$ °F

"Condition needed to turn the water heater OFF"

 $(120 - T_{in}) \times 2.5 \times 500 < 11,900$ $T_{in} > 110.5$ °F

The output temperature at that moment will be 120 $^\circ F$

C. ON/OFF table

Set temperature (°F)		Flow rate (GPM)							
		0.5	1.0	1.5	2.0	2.5	3.0	3.5	4.0
100	ON	40.5	70.2	80.2	85.1	88.1	90.1	91.5	92.6
	OFF	52.4	76.2	84.1	88.1	90.5	92.1	93.2	94.0
110	ON	50.5	80.2	90.2	95.1	98.1	100.1	101.5	102.6
	OFF	62.4	86.2	94.1	98.1	100.5	102.1	103.2	104.0
120	ON	60.5	90.2	100.2	105.1	108.1	110.1	111.5	112.6
	OFF	72.4	96.2	104.1	108.1	110.5	112.1	113.2	114.0
130	ON	70.5	100.2	110.2	115.1	118.1	120.1	121.5	122.6
	OFF	82.4	106.2	114.1	118.1	120.5	122.1	123.2	124.0
140	ON	80.5	110.2	120.2	125.1	128.1	130.1	131.5	132.6
	OFF	92.4	116.2	124.1	128.1	130.5	132.1	133.2	134.0
150	ON	90.5	120.2	130.2	135.1	138.1	140.1	141.5	142.6
	OFF	102.4	126.2	134.1	138.1	140.5	142.1	143.2	144.0
160	ON	100.5	130.2	140.2	145.1	148.1	150.1	151.5	152.6
	OFF	112.4	136.2	144.1	148.1	150.5	152.1	153.2	154.0
175	ON	115.5	145.2	155.2	160.1	163.1	165.1	166.5	167.6
	OFF	127.4	151.2	159.1	163.1	165.5	167.1	168.2	169.0
185	ON	125.5	155.2	165.2	170.1	173.1	175.1	176.5	177.6
	OFF	137.4	161.2	169.1	173.1	175.5	177.1	178.2	179.0

12-9. Multi-unit system ON/OFF conditions Only 540 (T-H3) models

In an Easy-Link system, the amount of 540 (T-H3) models called on to activate depends on the **FLOW RATE** and the **SET TEMPERATURE**.

1. Condition required to activate an additional 540 (T-H3) models:

Flow rate required to activate additional 540 (T-H3) models = $A \times n$

Where **n** = number of currently activated 540 (T-H3) models

and **A** is dependent on the set temperature. See table below:

Set tem	perature	Facto	or "A"
°F	°C	GPM	L / min
100 - 120	38 - 49	3.4	13
125 - 130	52 - 54	3.2	12
135 - 140	57 - 60	2.9	11
145	63	2.6	10
150 - 185	66 - 85	2.4	9

- 2. Condition required to reduce the number of activated 540 (T-H3) models:
 - A. In the case of reducing down from two units of 540 (T-H3) models to one unit of 540 (T-H3) models:
 - Flow rate = A / 1.7
 - B. All other cases: Flow rate = A × (n 2)
- 3. Example: Set temperature = 120 °F in a four unit system and priority unit is No. 1

	vate addition I-H3) models	al	To reduce number of activated 540 (T-H3) models				
	Facto	Factor "A"			Factor "A"		
Unit No.	Unit No. GPM			Unit No.	GPM	L / min	
No.1 ON	0.5	1.9		No.4 ON	6.8	26	
No.2 ON	3.4	13		No.3 ON	3.4	13	
No.3 ON	6.8	26		No.2 ON	2.0	7.6	
No.4 ON	10.2	39		No.1 ON	0.37	1.5	

12-10. Operation time for unit rotation Only 540 (T-H3) models

The unit that turns on first is whichever unit the 540 (T-H3) models decides is the primary unit. The priority unit will rotate when it reaches 100 ON/OFF cycles or after 12 hours of operation.

NOTE: The priority unit is the unit that turns on first when there is a hot water demand.

When there is a black out and/or cut off for over 50 minutes, priority unit will switch back to Unit #1.

Example: Four units of 540 (T-H3) models Rotation

A rotation occurs when:

ON/OFF cycles (×100 times) or Hours of operation (12 hours)

	Unit No.1	Unit No.2	Unit No.3	Unit No.4
Priorty unit	1	2	3	4
		Next s	step	
Priorty unit	4	1	2	3
		Next s	step	
Priorty unit	3	4	1	2

12-11. Individual unit operation in easy-link system while parent unit is under abnormal conditions (Individual operation mode) Only 540 (T-H3) models

In an easy-link system, if a parent unit undergoes abnormal conditions, the 540 (T-H3) models can operate as individual units. If this happens, the minimum flow rate of the system changes from 0.5 GPM to 0.5 GPM multiplied by the number of the 540 (T-H3) models. Refer to the following example:

Ex: Minimum flow rate of a four unit easy-link system. Under normal conditions: 0.5GPM When the parent unit fails: 0.5×4=2.0GPM

- Minimum flow rate of the easy-link system depends on the number of the units installed in the easy-link system.
- The set temperature of each unit individual is the set temperature before the failed communication happened between child unit and parent unit.

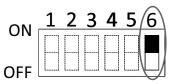
12-12. Easy-Link connections with previous models

The 540 (T-H3) can be connected with the previous models ; 520 (T-H2).

A. DIPswitch setting on the computer board of the 540 (T-H3)



If a Easy-link system contains a 520 (T-H2), change DIPswitch No.6 on the lower bank all of the 540 (T-H3) computer board to the "ON" position.



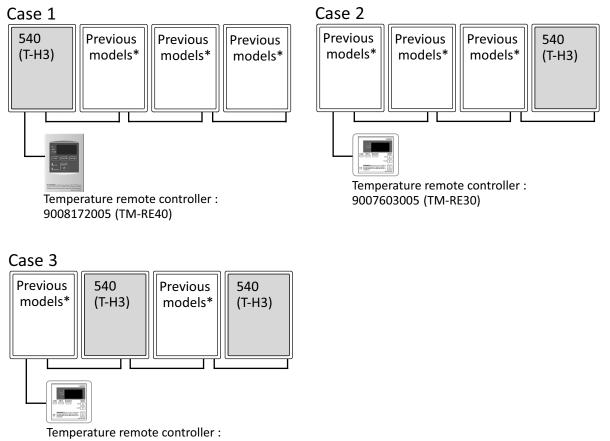
DIPswitch setting on the 540 (T-H3) (Lower bank of DIPswitches)

The dark square is the direction the DIPswitch should be set to.

B. Basic diagram of connections between the Easy-Link system units

*The previous models indicates a 520 (T-H2).

Example of correct connections



9007603005 (TM-RE30)

C-1. Temperature settings

When the 540 (T-H3) is connected with any 520 (T-H2) as part of an Easy-Link system, the available set temperatures will default to what is available on a 520 (T-H2) (from 100 °F to 175 °F/185 °F as shown below).



- Although 540 (T-H3) can be connected with the temperasture temperature remote controller 9008172005 (TM-RE40), it cannot be connected with the temperature remote controller 9007603005 (TM-RE30).
- Although 520 (T-H2) can be connected with the temperature remote controller 9007603005 (TM-RE30), these cannot be connected with the temperature remote controller 9008172005 (TM-RE40).

Temperatures available under the Normal Temperature Mode*

°F	100	105	110	115	120	125	130	135	140	145	150	155	160	165	170	175
°C	38					52	55	57	60	63	65	68	70	75	77	80

*Factory setting (Default): 120 °F

Temperatures available under the High Temperature Mode*

°F	110	115	120	125	130	135	140	145	150	155	160	165	170	175	180	185
°C *Fe et					55	57	60	63	65	68	70	75	77	80	82	85

*Factory setting (Default): 120 °F See next page for details.

HIGH TEMPERATURE MODE



The following procedure apply only to case 1 of B. (Refer to P.76)

\searrow	Operation	Screen
1.	Turn on the 120 VAC power supply to the unit.	
2.	Press the " ON/OFF " button on the remote in order to turn the controller off.	UN/OFF
3.	Press the 'INFO " button for at least 3 seconds.	INFO.
4.	If the "HI" display on its screen, you can set the high temperature mode. If the "Lo" display on its screen, you can set the default mode.	
5.	After 5 seconds, the display will return to normal.	IN OUT FLOW
6.	Press the "ON/OFF" button on the remote in order to turn the controller on.	
	Press the "HOT " button or the "COLD" button to set the temperature setting of the unit.	
7.	(Increasing temperature, example 140 °F to 145 °F) Press the "HOT" button to set 140 °F. Simultaneously press and hold the "HOT" and "INFO" buttons for at least 3 seconds. It shows the 145 °F on its display. The display will be blinking for 10 seconds and set.	
8.	You can set the temperature from 100 °F (37 °C) to 185 °F (85 °C).	

D. Diagnostic mode with previous models

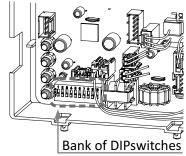
When the 540 (T-H3) is connected with 520 (T-H2) as part of an Easy-Link system, you can normally see the "Diagnostics Mode". However, if the 540 (T-H3) is connected with T-H2, it have to be careful. Because the "Diagnostics Mode" for 520 (T-H2) is different from 540 (T-H3).

12-13. High-Altitude Region Support Functions

<Using these functions>

The high-altitude region support functions have four operation levels, with the appropriate level being set up by the installer until the abnormal sound problem is solved. The desired level can be specified at the bank of DIPswitches (No.3, No.4 and No.5) on the computer board. See the table below.

240 (T-H3J) and 340 (T-H3S) models Computer board



Indoor models of 240 (T-H3J) / 340 (T-H3S) : Propane

	F 1	Output	Fan motor	tor DIPswitch settings				
Level	Level Elevation	reduction	speed change	No.3	No.4	No.5		
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF		
1	Up to 2,500 ft	N/A	3 %	OFF	ON	OFF		
2	Up to	-8 %	5 %	ON	ON	OFF		
2	5,000 ft	-11 %	7 %	OFF	OFF	ON		
3	Up to	-14 %	9 %	ON	OFF	ON		
5	7,500 ft	-18 %	12 %	OFF	ON	ON		
4	Up to 10,100 ft	-22 %	15 %	ON	ON	ON		
Spec	ial function	N/A	-7%	ON	OFF	OFF		

Indoor models of 240 (T-H3J) / 340 (T-H3S) : Natural gas

Level	Flourations	Output	Fan motor	an motor DIPswitch setting				
Level	Level Elevation	reduction	speed change	No.3	No.4	No.5		
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF		
1	Up to 2,500 ft	N/A	6%	OFF	ON	OFF		
2	Up to	-6 %	10 %	ON	ON	OFF		
2	5,000 ft	-9 %	14 %	OFF	OFF	ON		
3	Up to	-12 %	18 %	ON	OFF	ON		
5	7,500 ft	-15 %	22 %	OFF	ON	ON		
4	Up to 10,100 ft	-18 %	26 %	ON	ON	ON		
Spec	ial function	N/A	-7 %	ON	OFF	OFF		

		•		•	/ 1	
Louis	Flouration	Output	Fan motor	D	IPswitch setting	;s
Level	Elevation	reduction	speed change	No.3	No.4	No.5
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF
1	Up to 2,000 ft	N/A	3 %	OFF	ON	OFF
2	Up to 4,000 ft	-11 %	7 %	OFF	OFF	ON
3	Up to 6,000 ft	-14 %	9 %	ON	OFF	ON
4*		Consu	ult our Technical	Services Depart	ment	
Spec	cial function	N/A	-7 %	ON	OFF	OFF

Outdoor models of 240 (T-H3J) / 340 (T-H3S) : Propane

*If the abnormal sound problem presists even with a "Level 3" setting, please contact our Technical Service Department for advice. Note that there are many high risks associated with manually changing manifold pressure.

Outdoor models of 240 (T-H3J) / 340 (T-H3S) : Natural gas

Louis	Flourations	Output	Fan motor speed change	Fan motor DIPswitch settings				
Level	evel Elevation	reduction		No.3	No.4	No.5		
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF		
1	Up to 2,000 ft	N/A	6 %	OFF	ON	OFF		
2	Up to 4,000 ft	-9 %	14 %	OFF	OFF	ON		
3	Up to 6,000 ft	-12 %	18 %	ON	OFF	ON		
4*		Consu	ult our Technical	Services Depart	ment			
Spec	ial function	N/A	-7 %	ON	OFF	OFF		

*If the abnormal sound problem presists even with a "Level 3" setting, please contact our Technical Service Department for advice. Note that there are many high risks associated with manually changing manifold pressure.

<Using these functions>

The desired level can be specified at the Lower bank of DIPswitches (No.2, No.3 and No.4) on the computer board. See the table below.

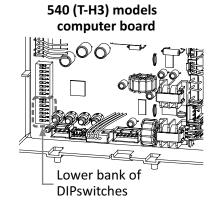
Indoor models of 540 (T-H3) : Propane

1	F lower 1	Output	Fan motor	Output Fan motor DIPswitch settin			şs
Level	Level Elevation	reduction	speed change	No.2	No.3	No.4	
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF	
1	Up to 2,500 ft	N/A	3 %	OFF	ON	OFF	
2	Up to	-8 %	5 %	ON	ON	OFF	
2	5,000 ft	-11 %	7 %	OFF	OFF	ON	
3	Up to	-14 %	9 %	ON	OFF	ON	
5	7,500 ft	-18 %	12 %	OFF	ON	ON	
4	Up to 10,100 ft	-22 %	15 %	ON	ON	ON	
Spec	ial function	N/A	-7%	ON	OFF	OFF	

Indoor models of 540 (T-H3) : Natural gas

1	F 1	Output	Fan motor	D	DIPswitch settings		
Level	Level Elevation	reduction	speed change	No.2	No.3	No.4	
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF	
1	Up to 2,500 ft	N/A	6%	OFF	ON	OFF	
2	Up to	-6 %	10 %	ON	ON	OFF	
2	5,000 ft	-9 %	14 %	OFF	OFF	ON	
3	Up to	-12 %	18 %	ON	OFF	ON	
5	7,500 ft	-15 %	22 %	OFF	ON	ON	
4	Up to 10,100 ft	-18 %	26 %	ON	ON	ON	
Spec	ial function	N/A	-7 %	ON	OFF	OFF	





Level	Elevation	Output	Fan motor	DIPswitch settings			
Level	Elevation	reduction	speed change	No.2	No.3	No.4	
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF	
1	Up to 2,000 ft	N/A	3 %	OFF	ON	OFF	
2	Up to 4,000 ft	-11 %	7 %	OFF	OFF	ON	
3	Up to 6,000 ft	-14 %	9 %	ON	OFF	ON	
4*	Consult our Technical Services Department						
Special function		N/A	-7 %	ON	OFF	OFF	

Outdoor models of 540 (T-H3) : Propane

*If the abnormal sound problem presists even with a "Level 3" setting, please contact our Technical Service Department for advice. Note that there are many high risks associated with manually changing manifold pressure.

Outdoor models of 540 (T-H3) : Natural gas

	Elevation	Output	Fan motor speed change	DIPswitch settings			
Level	Elevation	reduction		No.2	No.3	No.4	
0	0 (DEFAULT)	N/A	N/A	OFF	OFF	OFF	
1	Up to 2,000 ft	N/A	6 %	OFF	ON	OFF	
2	Up to 4,000 ft	-9 %	14 %	OFF	OFF	ON	
3	Up to 6,000 ft	-12 %	18 %	ON	OFF	ON	
4*		Consu	ult our Technical	Services Depart	ment		
Special function		N/A	-7 %	ON	OFF	OFF	

*If the abnormal sound problem presists even with a "Level 3" setting, please contact our Technical Service Department for advice. Note that there are many high risks associated with manually changing manifold pressure.

12-14. Adjusting manifold gas pressure

The manifold gas pressure on the water heater can be adjusted by following the procedures below.



Adjusting the manifold pressure can cause unexpected combustion conditions during operation, which can cause a health hazard, damage the water heater, and/or shorten its lifespan. Therefore, changing the manifold pressure is not recommended unless there are very strong reasons to do so (e.g. high elevation installations), and with the consultation of the Technical Services Department.

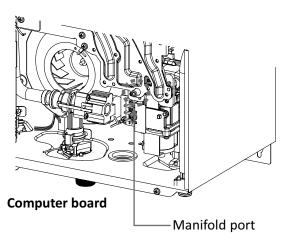
Adjusting maximum manifold pressure

- 1. Ensure that water heater is not in operation.
- 2. Remove the screw off the manifold port of the water heater. (Fig. 1)
- 3. Connect a manometer to the manifold port using a tube (Fig. 2). Ensure that this connection is secure enough to prevent gas leak.
- 4. Run water through the water heater to activate its operation. If presence of a gas leak is detected, immediately shut off the water heater and inspect the tube/manifold connection; otherwise, proceed onto the next step.
- 5. Press and hold down the **"MAX"** button on the computer board. While holding down the "MAX" button, press either the **"Increase"** or **"Decrease"** button to increase or decrease the manifold gas pressure, respectively (Fig. 3). Refer to the manometer to verify that pressure has been set to desired value.
- 6. After gas pressure has been set, deactivate the water heater, remove the manometer tube, and replace the port screw.

Adjusting minimum manifold pressure

- 1. Ensure that water heater is not in operation.
- 2. Remove the screw off the manifold port of the water heater. (Fig. 1)
- 3. Connect a manometer to the manifold port using a tube (Fig. 2). Ensure that this connection is secure enough to prevent gas leak.
- 4. Run water through the water heater to activate its operation. If presence of a gas leak is detected, immediately shut off the water heater and inspect the tube/manifold connection; otherwise, proceed onto the next step.
- 5. Press and hold down the **"MIN"** button on the computer board. While holding down the "MIN" button, press either the **"Increase"** or **"Decrease"** button to increase or decrease the manifold gas pressure, respectively (Fig. 3). Refer to the manometer to verify that pressure has been set to desired value.
- 6. After gas pressure has been set, deactivate the water heater, remove the manometer tube, and replace the port screw.





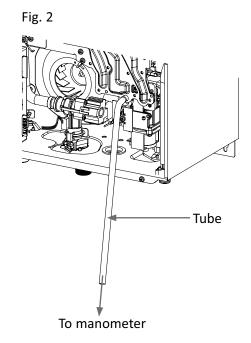
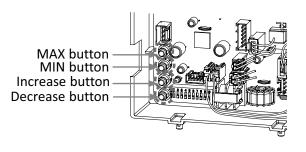
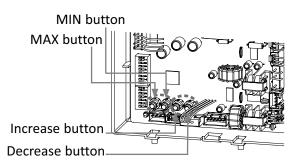


Fig. 3



240 (T-H3J) / 340 (T-H3S) models computer board



540 (T-H3) models computer board

12-15. Manually adjusting the fan motor speed Only 540 (T-H3)models

While the FM+ DIPswitch will automatically increase the fan speed by 6%, the fan motor speed on the 540 (T-H3) models can also be manually adjusted. In order to perform manual adjustments to the speed, a controller is required.



Manually adjusting the fan motor speed of the 540 (T-H3) models will change the amount of intake air for combustion, which can cause excess CO emission from the exhaust chamber if the fan motor speed is set incorrectly. Therefore, this procedure should never be performed unless the Technical Services Department has given consent and authorization.

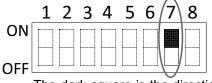
Adjusting maximum fan motor speed

- 1. While water heater is in operation, set DIPswitch No.7 on the upper bank of the 540 (T-H3) computer board to the "ON" position. (Fig. 1)
- 2. On the controller, display mode #3 (fan motor speed) by entering the "Diagnostics mode" (Refer to Section 12-1).
- 3. Press and hold down the **"MAX"** button on the computer board. While holding down the "MAX" button, press either the **"Increase"** or **"Decrease"** button to increase or decrease the fan motor speed, respectively (Fig. 2). Refer to the controller display to verify that speed has been set to desired value.
- 4. After fan speed has been set, set DIPswitch No.7 on the upper bank of the 540 (T-H3) computer board back to the "OFF" position.

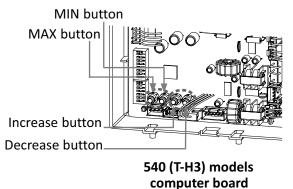
Adjusting minimum fan motor speed

- 1. While water heater is in operation, set DIPswitch No.7 on the upper bank of the 540 (T-H3) computer boardto the "ON" position. (Fig. 1)
- 2. On the controller, display mode #3 (fan motor speed) by entering the "Diagnostics mode" (Refer to Section 12-1).
- 3. Press and hold down the **"MIN"** button on the computer board. While holding down the **"MIN"** button, press either the **"Increase"** or **"Decrease"** button to increase or decrease the fan motor speed, respectively (Fig. 2). Refer to the controller display to verify that speed has been set to desired value.
- 4. After fan speed has been set, set DIPswitch No.7 on the upper bank of the 540 (T-H3) computer board back to the "OFF" position.

DIPswitch setting on the 540 (T-H3) models (Upper bank of DIPswitches)



The dark square is the direction the DIPswitch should be set to.



12-16. Freeze protection system

The 240 (T-H3J) models, 340 (T-H3S) models and 540 Outdoor (T-H3-OS) models freeze protection system is comprised of the ceramic heating blocks. The ceramic heating blocks will heat up whatever portion of the heat exchanger the blocks are strapped to.

There are two features to the 540 (T-H3) model's freeze protection system: the automatic firing system and the ceramic heating blocks. The automatic firing system allows the 540 (T-H3) models to briefly fire on for about 3 seconds and the ceramic heating blocks will heat up whatever portion of the heat exchanger the blocks are strapped to. The firing system mainly focuses on providing freeze protection around the heat exchanger drum. The two heating blocks focus on protecting the inlet and outlet piping inside the 540 (T-H3) models, as well as the front drum pipe. The conditions to activate either feature are different from each other. However, the two features are not mutually exclusive, because they focus on different areas of the 540 (T-H3) models. As long as each particular feature's activation requirements are met, it is possible for both features to operate at the same time.

Automatic firing system : Only 540 Direct Vent Indoor (T-H3-DV)

Activation conditions will depend on the on whether or it is an indoor / direct-vent installation. There is the DIPswitch No.8 (the upper bank) on the computer board to the "OFF" position. Gas and electrical power are required for this feature to operate.

After 5 minutes have elapsed since the 540 Direct Vent Indoor (T-H3-DV) previous firing operation, the computer will continually check the temperatures of the inlet and heat exchanger thermistors (the heat exchanger thermistor is the one that checks the temperature of the water immediately leaving the heat exchanger, not the water leaving the 540 Direct Vent Indoor (T-H3-DV), which is mixed with water from the bypass valve). The automatic firing system will not activate at all unless these 5 minutes have elapsed.

When the computer checks for these temperatures, the freeze protection firing system will activate if:

T_{ex} < 32 °F

where Tex is the temperature of exhasut thermistor.

To sum it up in a chart:

Case	5 minutes have elapsed since prior operation?	Exhaust thermistor temperature	Will automatic firing be activated?
1	No	Any	No
2	Yes	Above 32 °F	No
3	Yes	32 °F and below	Yes

Ceramic heating blocks

The two heating blocks focus on protecting the inlet and outlet piping inside the water heater, as well as the front drum pipe.

The blocks will only activate based on what the freeze protection thermostat senses. The thermostat is located on the intake port for Direct Vent Indoor models, close in vicinity to the inlet and outlet pipes for Outdoor models. Electrical power is required for this feature to operate.

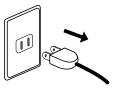
The heating blocks will activate if the thermostat senses a surrounding temperature **below 36.5** °F. Once they are on, the heating blocks will only deactivate if surrounding temperatures reach **above 46.4** °F.

12-17. Draining and cleaning the inlet water filter

1. Close the manual gas shut off valve.

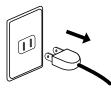


2. Turn off power to the water heater, wait a few seconds. And then turn on again.

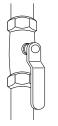




3. Wait 30 seconds for water valves starts to completely open. Then turn off power to the water heater, yet again.

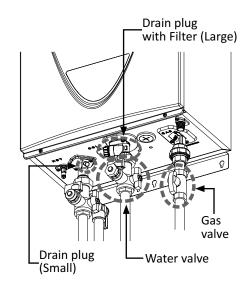


4. Close the water shut-off valve.

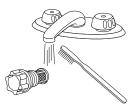


5. Open all hot water taps in the house. When the all water flow has ceased, close all hot water taps.



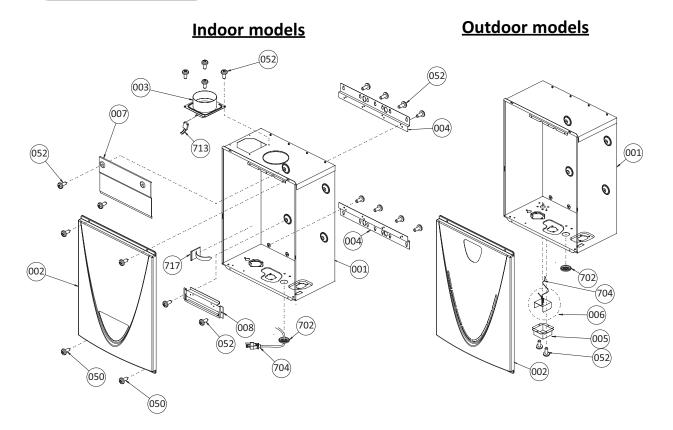


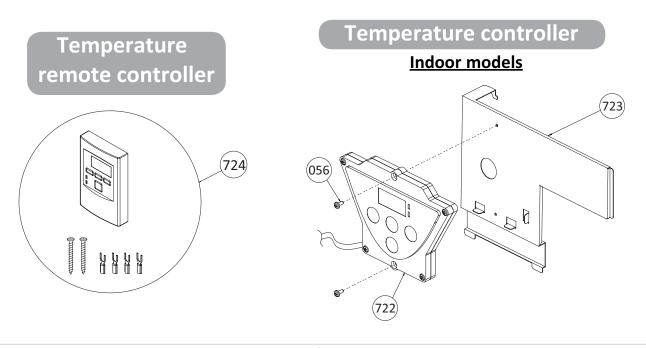
- Have a bucket or pan to catch the water from the drain plugs of the water heater. <u>Unscrew</u> the drain plugs to drain all the water out of the water heater.
- 7. Wait a few minutes to ensure all water has completely drained from unit.
- 8. **Clean the filter:** Inspect the water filter located within the cold inlet. With a tiny brush, clean the water filter of any debris which may have accumulated and reinsert the filter back into the cold water inlet.
- 9. Securely screw the drain plugs back into place. Hand- tighten only.



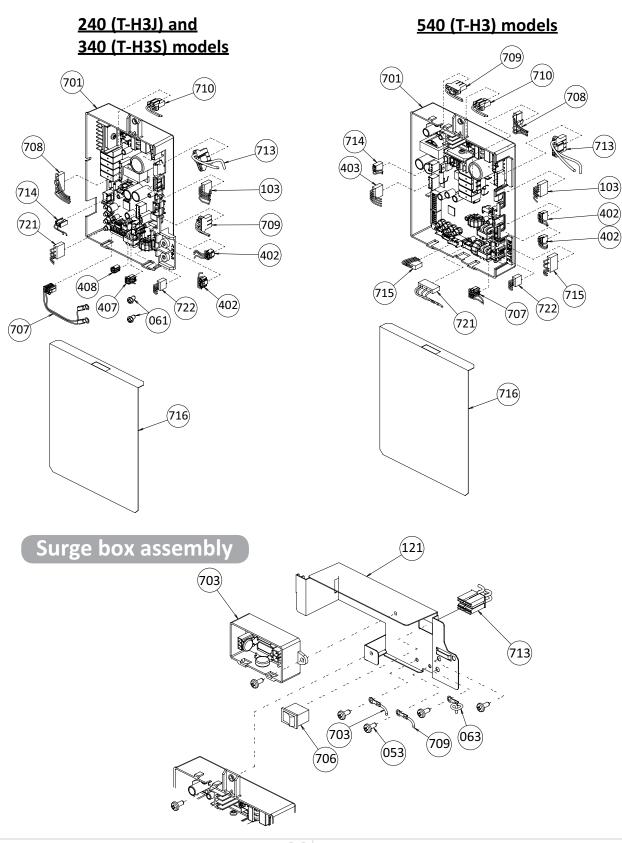
13. Components diagram

Case assembly





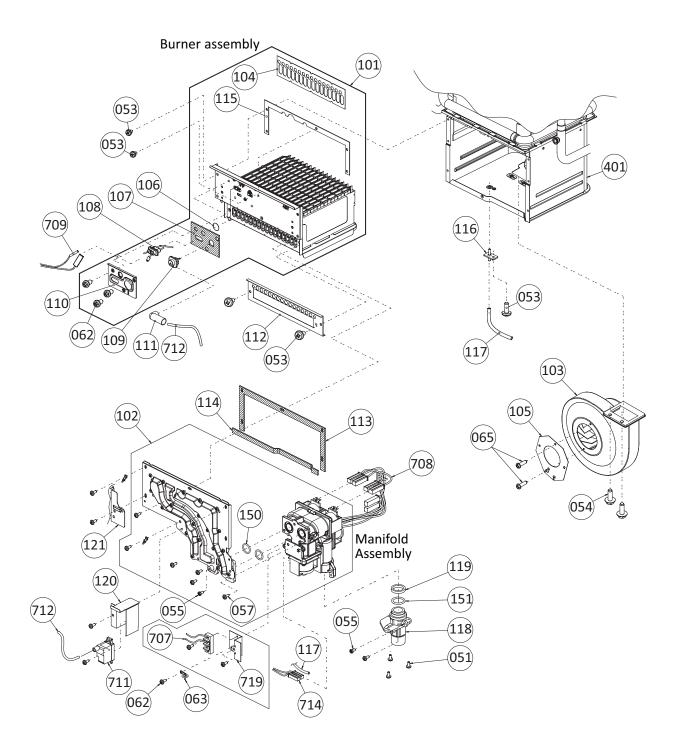
Computer board assembly



240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

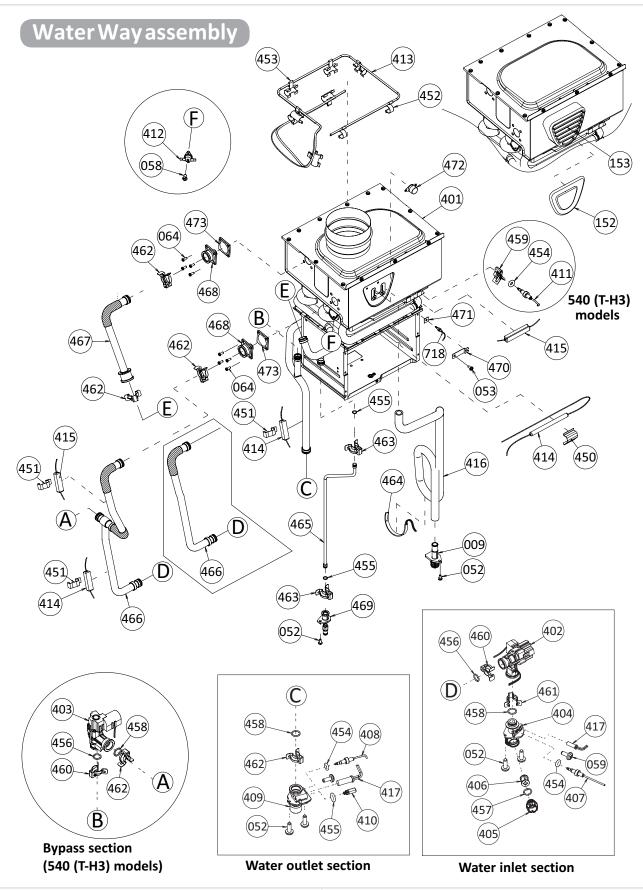
Ver. 1.00

Burner assembly



240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

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240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

Ver. 1.00

14. Parts list

	Fai	t #			parts for models
	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
001	N/A	EK159	Case assembly for Indoor models		
001	N/A	EK164	Case assembly for Outdoor models		
	319143-505	EK187	Front cover for 240 and 340 Indoor (T-H3J-DV and T-H3S-DV)		
002	319143-506	EK188	Front cover for 240 and 340 Outdoor (T-H3J-DV and T-H3S-OS)		
002	319143-507	EK158	Front cover for 540 Indoor (T-H3-DV)		
	319143-508	EK174	Front cover 540 Outdoor (T-H3-OS)		
003	319143-509	EK170	Intake air port assembly		
004	N/A	EK162	Bracket		
005	319143-510		Junction box		
006	319143-511	EK171	Power suuply code assembly		
007	319143-512	EK161	Back guard panel		
008	319143-513	EK160	Chamber fixing plate		
009	319143-018	EKH23	Condensate drain port	520, 320	T-H2-DV/OS, T-H2S-DV/OS
050	319143-025	EW000	Screw M4×12 (W/Washer)		
051	319143-325	EW001	Screw M4×10 (W/Washer)		
052	319143-026	EW002	Screw M4×10 (Coated)		
053	319143-060	EW003	Screw M4x10		
054	319143-326	EW004	Hex head screw M4×12 (W/Washer)		
055	319143-063	EW005	Hex head screw M4x8		
056	N/A	EW018	Pan screw M4x20		
057	319143-201	EKK31	Tap tight screw M4x12 FEZN		
058	319143-087	EW00A	Screw M3x6		
059	319143-328	EW009	Screw M4x6		
060	319143-438	EKK37	Screw M4x12		
061	N/A	EK191	Screw M3x6		
062	319143-059	EW00D	Screw M4x8		
063	319143-048	EM167	Wire clamp 60	910, 710, 520, 320 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M32, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-KJ-2-IN/OS, T-KJ2-IN/OS, T-K4U-IN/OS, T-C2U-IN/OS
064	N/A	EK230	Screw M4x10		
065	319143-330	EW00B	Screw M3x6 SUS3		

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par	t#			parts for nodels
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540	T-H3J, T-H3S and T-H3
101	319143-514	EK192	Burner assembly	models	models
101	319143-515	EK132 EK181	Manifold with gas valve assembly LP		
102	319143-516	EK101 EK182	Manifold with gas valve assembly NA		
	319143-443	EK109	Fan motor for Indoor models	110U Indoor, 310U Indoor, 510U Indoor	T-KJr2U-IN, T-K4U-IN, T-D2U-IN
103	319143-043	EKK25	Fan motor for Outdoor models	910, 710, 520, 320, 310, 510, 310 Indoor, 510 Indoor, 310U Outdoor, 310U Outdoor, 510U Outdoor	T-D2U-OS
104	319143-031	EKK2X	Burner gasket	520, 320, 110, 310, 510	T-K3, T-K3-Pro, T-K3-SP/OS, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS
105	319143-282	EM381	Fan damper for Indoor models	710	T-M32
106	319143-033	EKK2V	Burner window	910, 710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-K4-IN/OS, T-K4-IN/OS, T-K4U-IN/OS,
107	319143-034 319143-517	EKK2W EK193	Rod holder gasket Flame rod	910, 710, 520, 320, 110, 310, 510	T-K3, T-K3-Pro, T-K3-SP/OS, T-M30, T-M32, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-C2-IN/OS

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par				parts for models
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
109	319143-037	EKKOF	lgniter rod	910, 710, 520, 320, 310, 510	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-K4-IN/OS, T-D2-IN/OS
110	319143-036	EKK32	Rod holder	910, 710, 520, 320, 310, 510	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-K4-IN/OS, T-D2-IN/OS
111	319143-038	EKN61	Rod cap	910, 710, 520, 320, 110, 310, 510	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS
112	319143-518	EK183	Burner damper LP	110U, 310U, 510U	T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
	319143-519	EK169	Burner damper NA		
113	319143-044	EKK2Y	Manifold gasket A	910, 520, 320, 110, 310, 510	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS
114	319143-045	EKK2K	Manifold gasket B	520, 320, 910, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-K4-IN/OS, T-K4-IN/OS, T-K4U-IN/OS, T-K4U-IN/OS,

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par	t#			parts for models
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
115	319143-032	EKKOG	Burner holder gasket	910, 520, 320, 310, 510	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-H2-DV/OS, T-H2-DV/OS, T-K4-IN/OS, T-D2-IN/OS
116	319143-042	EKK2D	Pressure port	910, 710, 520, 320, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP, T-M50, T-M32, T-H2-DV/OS, T-H2S-DV/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
117	319143-520	EX019	Combustion chamber tube	910, 310, 510	T-M50, T-K4-OS, T-D2-OS
118	319143-455	EK117	Gas inlet	110U, 310U, 510U	T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
119	319143-342	EXOOD	Gas inlet ring	710, 110U, 310U, 510U	T-M32, T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
120	319143-521	EK194	Igniter plate		
121	319143-522	EK163	Surge box plate		
150	319143-350	EZP18	O-ring P18 NBR (Black)	910, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-KJr2-IN/OS, T-K4-IN/OS, T-K4-IN/OS, T-K4U-IN/OS, T-C2U-IN/OS,
151	319143-057	EKO42	O-ring P20 NBR (Black)	910, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-K4U-IN/OS, T-K4U-IN/OS,

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par	t#			n parts for models
ltem #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
152	319143-523	EK157	Silicon ring for Outdoor models		
153	319143-524	EK177	Exhaust port for Outdoor models		
	319143-525	EK198	Heat exchanger assembly for 240 and 340 Indoor (T-H3J-DV and T-H3S-DV)		
401	319143-526	EK199	Heat exchanger assembly for 240 and 340 Outdoor (T-H3J-OS and T-H3S-OS)		
401	319143-527	EK200	Heat exchanger assembly for 540 Indoor (T-H3-DV)		
	319143-528	EK206	Heat exchanger assembly for 540 Outdoor (T-H3-OS)		
402	319143-463	EK129	Flow adjustment valve / Flow sensor	110U, 310U, 510U	T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
403	319143-464	EKD58	Bypass valve for 540 (T-H3) models	510U	T-D2U-IN/OS
404	319143-193	EKK1U	Water inlet	110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4U-IN/OS, T-C4U-IN/OS,
405	319143-197	EKK2B	Inlet drain plug	110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
406	319143-198	EKK2C	Inlet water filter	110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4/U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
407	319143-214	EKK4J	Inlet thermistor for 240 (T-H3J) and 340 (T-H3S) models	110, 310, 110U, 310U	T-K3-SP/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS
	319143-465	EK137	Inlet thermistor for 540 (T-H3) models	510U	T-D2U-IN/OS
	319143-529	EK207	Outlet thermistor for 240 (T-H3J) and 340 (T-H3S) models		
408	319143-190	EKK1A	Outlet thermistor for 540 (T-H3) models	910, 510 510U	T-K3, T-K3-Pro, T-M50, T-D2-IN/OS, T-D2U-IN/OS

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par	t#			n parts for
ltem #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	otner 240, 340 and 540 models	models T-H3J, T-H3S and T-H3 models
409	319143-530	EK208	Water outlet		
410	319143-199	EKK2E	Outlet drain plug	910 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4U-IN/OS, T-K4U-IN/OS,
411	319143-096	EKK2T	Heat exchanger thermistor for 540 (T-H3) models	910, 710, 520, 320, 510, 510U	T-K3, T-K3-Pro, T-M50, T-M32, T-H2-DV/OS, T-H2S-DV/OS, T-D2-IN/OS T-D2U-IN/OS
	319143-228	EM212	Hi-Limit switch for 240 (T-H3J) and 340 (T-H3S) models	110, 310, 110U, 310U	T-KJr2-IN/OS, T-K4-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS
412	319143-095	EKN34	Hi-Limit switch for 540 (T-H3) models	910, 710, 520, 320, 510, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-M32, T-H2-DVOS, T-H2-DV/OS, T-D2-IN/OS, T-D2-IN/OS,
413	319143-149	EK333	Overheat-cut-off fuse	910, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4r2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
414	319143-531	EK209	Pipe heater		
415	319143-532	EK210	Inlet heater for Indoor models		
415	319143-533	EK211	Inlet heater for Outdoor models		
416	319143-534	EK231	Drain tube		
417	319143-468	EK105	Inlet heater	110U, 310U, 510U	T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par				parts for models
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
450	319143-088	EKK27	Pipe heater fixing plate	910, 710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-M50, T-M50, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-KJr2-IN/OS, T-KJr2U-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS, T-C2U-IN/OS
451	319143-125	EK031	Heater fixing plate 16	910, 710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-M50, T-M32, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS, T-C2U-IN/OS
452	319143-066	EKK26	Fuse fixing plate 18	910, 710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-M50, T-M50, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-KJr2-IN/OS, T-C2-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
453	319143-146	EK029	Fuse fixing plate 14	110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
454	319143-082	EZM04	O-ring P4 FKM	910, 710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-M50, T-M50, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS, T-K4U-IN/OS,

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par				parts for models
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
455	319143-080	EZM06	O-ring P6 FKM	910, 710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-K4-UN/OS, T-K4U-IN/OS, T-K4U-IN/OS,
456	319143-100	EZM14	O-ring P14 FKM	520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4U-IN/OS, T-K4U-IN/OS,
457	319143-091	EZM15	O-ring P15 FKM	710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M32, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4U-IN/OS, T-C2U-IN/OS
458	319143-083	EZM16	O-ring P16 FKM	910, 710, 520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-M50, T-M32, T-H2-DV/OS, T-H2-DV/OS, T-K3r2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Par				parts for nodels
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
459	319143-097	EKH30	Fastener "4-11"	910, 710, 520, 320, 510, 510U	T-K3, T-K3-Pro, T-M50, T-M32, T-H2-DV/OS, T-H2S-DV/OS, T-D2-IN/OS, T-D2U-IN/OS
460	319143-105	EKK24	Fastener "14-22"	520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS,
461	319143-226	EM192	Fastener "16A"	110, 310, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-K3-SP/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
462	319143-205	EKK39	Fastener "16-25A"	510, 510U	T-K3, T-K3-Pro, T-D2-IN/OS, T-D2U-IN/OS
463	319143-112	EX12K	Fastener "6-15"	520, 320	T-H2-DV/OS, T-H2S-DV/OS
464	319143-535	EK217	Flat heater	520	11123-07/03
465	319143-536		Drain pipe		
466	319143-537	EK219	Cold pipe for 240 (T-H3J) and 340 (T-H3S) models		
	319143-538	EK220	Cold pipe for 540 (T-H3) models		
467	319143-539	EK222	Stainless heat exchanger out pipe		
468	319143-540	EK226	Header connection		
469	319143-541	EK228	Drain port	520 Indoor,	T-H2-DV,
470	319143-106		Thermistor fixing plate	320 Indoor, 320 Indoor 520,	
471	319143-111	EK13L	Exhaust thermistor gasket	320	T-H2S-DV/OS
472	319143-104	EKH6G	Hi-limit switch for exhaust	520 Indoor, 320 Indoor	T-H2-DV, T-H2S-DV
473	319143-542	EK229	Gasket		

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Part #			Common parts for other models	
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models
701	319143-543 319143-544 319143-545	EK186 EK175 EK176	Computer board for 240 (T-H3J) models Computer board for 340 (T-H3S) models Computer board for 540 (T-H3) models		
702	319143-334	EXOOB	Rubber grommet	710, 910	T-M32, T-M50
703	320273-128	EK280	Surge box	110U, 310U, 510U	T-K3-SP/OS, T-KIr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
704	319143-427	EK146	120 VAC wire for Indoor models	110 Indoor, 310 Indoor, 510 Indoor, 110U Indoor, 310U Indoor, 510U Indoor	T-K4U-IN,
	319143-546	EK143	120 VAC wire for Outdoor models		
706	319143-141	EKK4V	120 VAC Power ON-OFF switch	520, 320, 110, 310, 510, 110U, 310U, 510U	T-K3-SP/OS, T-H2-DV/OS, T-H2S-DV/OS, T-KJr2-IN/OS, T-K4-IN/OS, T-D2-IN/OS, T-K4r2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
707	319143-490	EK189	Remote controller wire for 240 (T-H3J) and 340 (T-H3S) models		
707	319143-491	EK165	Remote controller wire for 540 (T-H3) models		
708	319143-492	EK168	Gas valve wire		
709	319143-493	EK166	Flame rod wire		
710	319143-494	EK172	EH-IG wire		
711	319143-479	EK153	Igniter	110U, 310U, 510U	T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS
712	319143-495	EK195	High voltage igniter cable		
713	319143-496	EK184	Switch wire with thermostat for Indoor models		
	319143-497	EK185	Switch wire with thermostat for Outdoor models		
714	319143-498	EK167	Proportional gas valve wire		
715	319143-499	EK179	24V cables for 540 (T-H3) models		
716	319143-191	EKK1M	Computer board cover	910, 510, 110U, 310U, 510U	T-K3, T-K3-Pro, T-M50, T-D2-IN/OS, T-KIr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS

240 (T-H3J), 340 (T-H3S) and 540 (T-H3) models Service Manial

	Part #			Common parts for other models	
Item #	240, 340 and 540 models	T-H3J, T-H3S and T-H3 models	Description		T-H3J, T-H3S and T-H3 models
717	319143-500	EX13C	Cable clamp for Indoor models		
718	319143-131	EKH6E	Exhaust thermistor assembly	520 Indoor, 320 Indoor	T-H2-DV, T-H2S-DV
719	319143-484	EK152	Remote fixing plate for 540 (T-H3) models	510U	T-D2U-IN/OS
721	319143-501	EK180	Exhaust Hi-limit switch wire		
722	319143-502	EK173	Temperature controller for Indoor models		
723	319143-503	EK178	Fixing plate		
724	319143-485	ER014	Temperature remote controller	110U, 310U, 510U	T-KJr2U-IN/OS, T-K4U-IN/OS, T-D2U-IN/OS

15. Revisions

Version	Description of changes
version	Description of changes

1.00 First edition

Date 12/07/18